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Model HP3E Electric Roller Operators and Parts Manual



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MODEL HP3E ELECTRIC ROLLER - 0009117

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SALSCO, INC.

105 Schoolhouse Road Cheshire, CT 06410 USA 800-872-5726, 203-271-1682 203-271-2596 (Fax)

STATEMENT OF FACT

You have just purchased the highest quality, most dependable Electric Roller on the market today. This unit meets exact standards and performs for years with minimum downtime. **HOWEVER**, it cannot read, nor will it understand this manual no matter how long you leave it on top of the machine.

It is your responsibility to read and understand this manual; it is also your responsibility to be certain this information is passed along to anyone who is expected to operate this equipment. Should you choose not to read, understand, and pass along the information provided to you, please expect equipment failure and possible injuries to people around this equipment.

For the safety of the operator, it is imperative that this manual is carefully read and understood.

Once you have read this manual, it is your responsibility to be sure that all new operators read and understand this manual, especially all cautions stated.

As a manufacturer of equipment, we have a responsibility to design a safe piece of equipment. **NOTE:** The important safeguards and instructions in this manual are not meant to cover all possible conditions and situations that may occur. It must be understood that common sense, caution, and care are factors which cannot be built into any product. These factors must be supplied by the person(s) caring for and operating this equipment.

ROLLER MUST BE CHARGED UPON RECEIPT, PRIOR TO DELIVERING TO CUSTOMER.

BATTERY WILL BE CHARGED APPROXIMATELY 40-50% AT THE FACTORY.

BATTERY MUST BE CHARGED USING ONLY THE FACTORY SUPPLIED POWER CORD ON A DEDICATED 20 AMP SERVICE.

BATTERY MUST BE CHARGED AT LEAST EVERY
3 MONTHS WHEN IN STORAGE.
ONLY YOU CAN PREVENT ACCIDENTS!

READ AND UNDERSTAND THIS MANUAL BEFORE STARTING THE MACHINE

1.	WARRANTY:	5 Year Limited Warranty. Read warranty policy for details.
2.	BATTERY:	One (1) 48V/200AH Lithium Battery in steel case for safety.
3.	MOTORS:	Three (3) 3 Drive motors. One (1) Steering motor.
4.	CONTROLLER:	Four (4) Controllers. Three (3) Drive. One (1) Steering.
5.	SMART SCREEN PANEL:	Standard See page 11
6.	PEDAL ADJUSTMENT:	Push Button Electric Pedal Height Adjustment
7.	LED LIGHT KIT:	Standard
8.	CROSS CONTAMINATION PREVENTION KIT:	Standard
9.	SEAT:	Arm rest seat with forward/reverse slide adjustment. Standard
10.	STEERING SYSTEM:	All three (3) roll housings articulate and oscillate at different degrees, which allows travel without bruising. When steering the controllers change RPM at the rolls which eliminate any damage to the turf while turning.
11.	STEERING WHEEL:	14" diameter, automotive type. Tactile Feedback Device (TFD®) steering unit delivers high-fidelity tactile feedback and maximum control to the operator.
12.	MAIN FRAME:	2-1/2" x 2-1/2" x 1/8" square steel tube. Fully gusseted with continuous welds.
13.	DRIVE ROLLS:	Three (3) oscillating steel rolls, driven for positive traction. One (1) - $10-3/4$ " diameter x 36" long, two (2) - $10-3/4$ " diameter x 24" long with beveled ends. All rolls machined to within two thousandths of an inch concentricity.
14.	TRACTION DRIVE:	Traction drive is accomplished by having all three rolls drive and float independently which allows for 100% roll to ground contact.
15.	CLIMBING TRACTION:	Up to 40°
16.	BRAKES:	Regenerative braking with parking brake included.
17.	ROLLING SWATH:	73"
18.	SPEED:	Variable, 0 - 7 MPH. Travel speed can set for new operators.
19.	GROUND PRESSURE:	7.0 P.S.I. without water, 9.2 P.S.I. with water added to the rolls.
20.	TILT TRANSPORT TRAILER:	Full 1/4" thick traction mat on both the trailer box and ramp. Magnetic locking system with safety hitch. Axle: Spindle type, with hub assemblies. Tire/Wheel assemblies: Two (2) 18.5 x 8.5-8, 6 ply. Hitch: Reversible and height adjustable. No ramps easy on easy off. Save time and your back.
21.	GUARDS/DECALS:	All moving parts guarded. Full set of safety decals.
22.	PAINT:	Roller: Orange, Trailer: Black. Polyester powder coat paint provides excellent outdoor weatherability and offers protection against ultraviolet discoloration. All parts painted separately.
23.	ROLLER OPTIONS:	Top Dressing Brush Kit.
24.	ROLLER DIMENSIONS:	Length: 5' Width: 6'5" Height: 5'5" Weight: 1180 lbs. (Approximately)
25.	TRAILER DIMENSIONS:	Length: 7' Front Width: 6'2" Back Width: 6'8" Weight: 700 lbs.

<u>MACHI</u>	NE REGISTRATION
MANUFACTURED BY:	SALSCO, INC. 105 Schoolhouse Rd., Cheshire, CT 06410 800-872-5726, 203-271-1682, 203-271-2596 (Fax) sales@salsco.com www.salsco.com
THIS MANUAL COVERS MODEL(s):	HP3E Electric Roller
	nue, add improvements to, or change the design of any tion to improve existing machines, either by changing the
	y of SALSCO to update existing machines at its own is will be made in such a way that they can be "Retro Fit" if
Record in the space provided below the monumbers for future reference.	del and serial number of this unit. Please retain these
NO PARTS ORDERS will be accepted WIT PART NUMBERS. All part numbers are lis	HOUT A SERIAL NUMBER, MODEL NUMBER AND ted in this manual.
Serial Number	Model Number
NOTE: Be sure to complete your warranty warranty claims.	card. This will ensure immediate processing of any

READ AND UNDERSTAND THIS MANUAL BEFORE STARTING THE MACHINE
ONLY YOU CAN PREVENT ACCIDENTS!

SAFETY INSTRUCTIONS

- 1. This is a Roller not an ATV stay off steep inclines.
- 2. **NEVER** park on a green for any reason.
- 3. **NEVER** travel hills sideways. **ALWAYS** approach hills straight on.

OPERATING INSTRUCTIONS

START WITH CHARGING THE HP3E

<u>Pick a dedicated charging area for this machine.</u> Note: The HP3E should only be charged using the Salsco supplied charging cord. Do not use other extension cords. The unit should only be plugged into a dedicated 20-amp circuit. Note: If the building has an EMS (Energy Management System) charging may be interrupted.

Press the battery button In and quickly release. Be sure the button stays pushed in. *Turn the key to the off position*.

Plug the Salsco power cord into the HP3E.

Look into the window on the side of the battery charger. (See page 16)

- -Blue light indicates the charger is working.
- -<u>Green pulsing light</u> indicates unit is charging. The speed of pulsing light slows down as the battery becomes more charged. Light remains solid when the battery is fully charged.
- -<u>Flashing Yellow Triangle light</u> indicates there is a problem with charging. If there is a charger failure. You will see a fault code on the digital display. See fault code sheet (pages 17-20) to see what the problem is. Identify and clear the code.

BE SURE THE MACHINE IS FULLY CHARGED BEFORE USING

- 1. Before you start, walk around the machine, and look for any damage or loose bolts or anything that might have happened to the machine.
- 2. Be sure to unplug the Salsco supplied wall cord. Roll it up, put it in a safe place. This is the only cord that should be used to charge this machine.
- 3. Be sure the trailer magnet is on, and the safety latch is in place.
- 4. First time operators should tow the machine to a practice green.
- 5. Loading and unloading the machine is much easier on flat level ground. This is not a must however it does make the task much easier.

- 6. Before getting on the roller flip the safety latch and release the magnet by pressing the button at the end of the handle. Pivoting the handle will release the magnet.
- 7. Climb on the roller. Keep your feet off the pedals and turn the key to the ON position. Once the screen lights up you have power. You can now adjust the height of the pedals using the toggle switch on the dash to raise/lower the pedal platform. *The seat can also be adjusted by releasing the lever under the front of the seat.
- 8. Be sure the parking brake is released.
- 9. You are now ready to roll.
- 10. Keep in mind the pedals are to be operated by placing your feet in such a way that your toe (the front of your shoe) will control how you activate the pedal.

Only one pedal should be depressed at a time.

Note: The further you push the pedal, the faster the machine will travel.

Note: Be sure not to put your feet under the pedal platform when adjusting the pedals.

- 11. Touch the pedal on the side of the direction that you want to travel very easily, and the machine will begin to move.
- 12. As you drive off the trailer it will tilt and allow you to drive off.
- 13. You can now roll the green.

Note: When rolling to the left steer with your right hand. When rolling to the right use your left hand. This tip will make it much easier for you to operate the machine.

14. Familiarize yourself with the coast braking of the machine. When you remove your foot from the pedal the machine will slow down and stop. This takes a distance before you can change direction. The machine is designed to prevent the possibility of slipping, avoiding burning out on the turf.

Note: The hand brake is for parking only. It's not an emergency brake.

Another tip is to approach inclines straight on. When traveling hills, go straight up or down. Keep in mind this is a roller not an all-terrain vehicle.

15. Once you have become familiar with the operation of the roller it is time to load it back on the trailer. Maneuver the roller so the single roll will go onto the trailer first. Give yourself room when approaching the trailer. On the single roll there is a chrome nut on the roll housing. Line the chrome nut up with the

- yellow strip on the trailer and drive the roller onto the trailer. As you travel up the ramp the trailer will tilt into a horizontal traveling position. Secure the parking brake lever and turn the machine off with the key.
- 16. Climb off the roller. Pivot the magnet lever up, depress the button in the handle and raise full lock position. You will see the magnet attach itself to the roller. Flip the safety latch over the pin. You are now ready to travel to the next green.
- 17. When you are finished for the day clean the machine before putting it away. Lightly wash or blow the debris off. **Do not use a high-pressure washer.**
- 18. You can leave the battery on. It does not need to be turned off until the machine is being put into storage.

Note: Battery must be charged when battery gauge shows a 25% charge.

Note: When in storage the battery must be charged every 2-3 months.

Note: Supplemental section addressing Telematics will be sent soon.

SERVICE SECTION

- 1. Grease bearings once a week. Be sure to wipe off excessive grease.
- 2. Check drive chains. You should have 1/4" of slack.
- 3. Make sure that the machine is clean.
- 4. Make sure that all bolts have not become loose.
- 5. Use air or lightweight water pressure to clean rolls off.

Do Not use high pressure water.

SERVICE SECTION

PLEASE SAVE THIS INFORMATION FOR LATER BATTERY MANAGEMENT AND CHARGING SYSTEM 48V LITHIUM

Attached is the process for extracting charger history & uploading new charging algorithms, as needed, into Delta-Q IC Series 650, 900 and 1200 Series. Below is the link to a YouTube video for clarification.

https://www.youtube.com/watch?v=xLTmwAY6K6g

Here is the downloadable Delta-Q "Simple IDAT software" hyperlink. This allows the ability to receive history and identify faults and codes to the battery and charging system along with additional information:

https://support.delta-q.com/hc/en-us/articles/360015883272-Download-Simple-IC-Data-Analysis-Tool-v2-0

Please familiarize yourself with the information in the links provided as it pertains to the battery management and charging systems used on Salsco Electric Rollers. Our customers are counting on Salsco and our Dealers to resolve failures in the field, it is important to be prepared and informed on how to navigate concerns that may arise. We are here to support you with the tools needed to gain knowledge on these systems and assist with troubleshooting. Please ASK QUESTIONS!

Important Notes on USB Drives to Ensure Successful Algorithm Upload:

- The USB Drive needs to be formatted as FAT32 filesystem in order to work. Please note that "exFAT" filesystem is not compatible with the charger USB Host Port. (USB sticks that are 32GB and larger will be formatted as exFAT on Windows by default. You can format 32GB and larger USB drives as FAT32 through Windows Commands.
- It's preferable to use brand name USB drives. They are built to industry standards which should prevent any issues while programming.

FIELD DIAGNOSTICS:

Items needed:

- USB thumb Drive (Read Delta-Q requirements for the Thumb Drive)
- Email address- must be readily accessible, that can send the extracted file from the charger and submit to Salsco Representative for review. (The information provides additional details.)
- Safety awareness! DANGER Electrical Hazard- Do NOT touch Terminals with metal! USE INSULATED TOOLS ONLY!

What Tech Must Accomplish:

- 1. Identify the failure the customer is experiencing.
- 2. Identify voltage via the display with the charger disconnected record measured voltage and Battery Life remaining.
- 3. Reset the battery by pressing the on/off button on the side of the battery. An audible click from the relay will indicate successful reset. Identify the battery voltage at terminals and record. (Note: switch access through hole in battery enclosure.)
- 4. Continue on the Delta-Q IC Series 900/1200 charger and follow the Delta-Q process for data extraction.
 - a. Use the first link provided (YouTube video) and the attached "IC Series Charge Tracking Download" for how to properly extract data.
- 5. Plug the charger in and wait until **all lights are on** and **identify if the charger is charging,** allow battery to charge for 5 minutes.
 - a. Use multimeter after 5 minutes of "On-charge" and identify the battery voltage while on charge record it.
- 6. Identify if an "Energy Management System" is present and being utilized at the facility.
 - a. Identify the hours in which the E.M.S. is active and the hours the unit is being charged.
 - b. Be sure to charge outside of the E.M.S.
- 7. Submit all of your findings to a Salsco Representative.
- *** BATTERY SHOULD BE CHARGED AFTER EACH USE OR WHEN 20% REMAINING, WHICHEVER OCCURS FIRST! ***
- *** BATTERY MUST BE CHARGED USING THE SALSCO PROVIDED AC CORD ON A DEDICATED 20 AMP CIRCUIT ***

SERVICE SECTION



IC SERIES CHARGE TRACKING DOWNLOAD

HOW TO:

COLLECT INFORMATION FROM THE CHARGER



STEP 1

Prepare a USB data drive



STEP 2

Ensure the USB does not contain any previous files from Delta-Q Technologies or your OEM. These must be deleted off the USB before downloading information from the charger.



STEP 3

a. OFFBOARD CHARGER

If possible, unplug the DC connections first. Insert the AC cord to power up the charger and wait for start-up sequence to complete and only the blue LED light is lit.

b. ONBOARD CHARGER

With DC connection only, press the wrench button to verify charger is on.



STEP 4

Insert the blank USB drive into the charger.



STEP 5

The triangle USB indicator LED light will flash green to let you know the charger is working.





STEP 6

Once the USB indicator LED stops flashing and remains a solid green, the download is complete and the USB can be removed. This may take update 2 minutes to complete.



STEP 7

If the DC connection were removed, the cables can now be reconnected and the process is complete.

HOW TO:

READ THE CHARGER DATA

To read the data, you will require the Simple IDAT software. The software can be <u>downloaded from our</u> <u>website on the Software and Accessories page.</u> Run the installer and follow the instructions on the screen. Instructions to load the data onto the program are as follows:



STEP 1

Open the Simple IDAT software from your desktop.





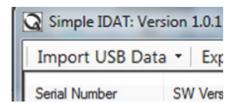
STEP 2

Insert the USB drive into your laptop.



STEP 3

In the upper left corner of the window, press the "IMPORT USB DATA" button.





STEP 4

Select the USB drive you inserted and the program will download all the charger data by its serial number recorded on the drive. The information will automatically populate into the Simple IDAT table.



STEP 5

Additional information on the table can be found in the Simple IDAT user guide, which can be downloaded from Delta-Q's website

For more information, visit the resources page on www.delta-q.com.

SERVICE SECTION



IC SERIES SOFTWARE AND ALGORITHMS UPDATE

HOW TO:

UPDATE THE SOFTWARE OR LOAD AN ALGORITHM ON AN IC SERIES CHARGER



STEP 1

Obtain a CHARGER zip file from your OEM support team or distributor.



STEP 2

Right click and extract the CHARGER.zip file



STEP 3

Drag the 'CHARGER' folder from the .zip directly onto the USB drive.

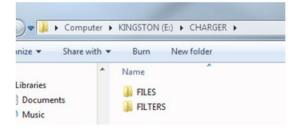


STEP 4

Check that the USB drive has the following folders:

- a. <drive letter>:/CHARGER
- b. It should contain the subfolders

<drive letter>:/CHARGER/FILES
<drive letter>:/CHARGER/FILTERS





STEP 5

Apply AC power to the charger (ideally with the DC power connections removed) and wait for start-up sequence to complete and only the blue LED is lit.

NOTE: If DC power cannot be removed, the charger will start a charge cycle once the AC power is applied. Ensure usual safety procedures for charging are followed. The update process can still be followed but a full AC/DC power cycle may be required for it to fully take effect.



STEP 6

Insert the USB drive containing the software update from Delta-Q Technologies.





STEP 6

The USB drive will automatically download the update on its own. This is noted by the flashing green triangle and the display cycling `U-S-b`.



NOTE:

Midway through the update, the charger may completely reset. This is not a cause for alarm. All LEDs will go out and the flashing green triangle light will begin approximately 5-7 seconds after the reset.



STEP 7

Once the green triangle LED is solid, the update is complete and the USB drive can be removed. This could take up to 5 minutes.



STEP 8

Confirm the default profile is set to the desired profile by pressing the wrench button. The display will indicate a ``P`` followed by a three-digit number.

a. For example: P-0-1-1 for algorithm #11.



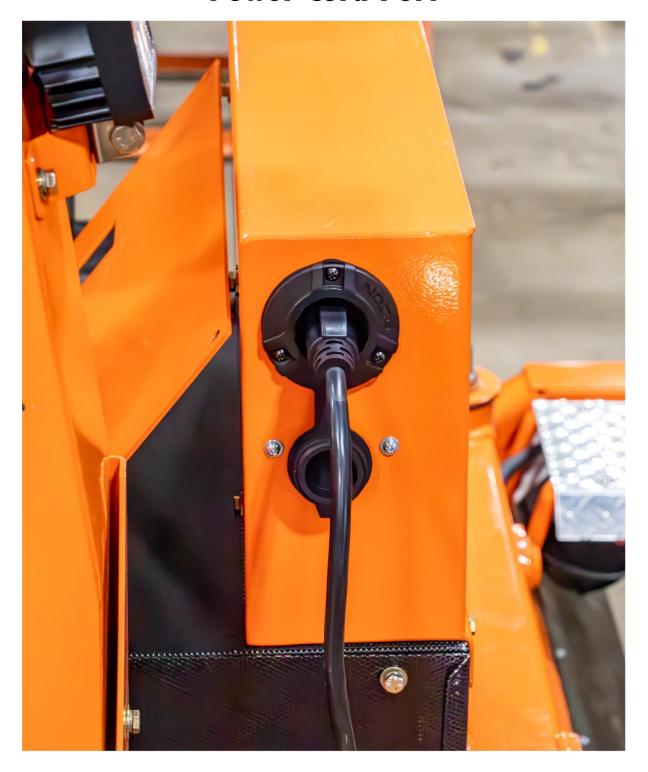
Speedometer

Battery Gauge

LOGIN PREV MPH NEXT FAULTS

Note when the Brake is engaged Screen will display message Operator Not Present

BATTERY CHARGING PROCEDURE Power Cord Port



#1 Plug Power Cord into Port
Only use the Salsco provided Power Cord
Plug machine into a dedicated 20 amp circuit

#2 Turn Battery On







#3 Turn Key Off





Battery Charger



Yellow Lightning Bolt indicates the battery is going to start charging.

Digital Number Displays Error Code. See pages 15-18 for Fault Code meaning.

Flashing Yellow Arrow indicates there is a problem with charging.

Blue light comes on when cord is plugged in.

Green light pulses when charging. Pulsing speeds up as the battery charges. Light stays on when fully charged.



Type	Code	Description	Troubleshooting and/or Recommended Actions
Alarm	E001	High Battery Voltage Error	Battery Voltage is too high to start charge. Check the battery voltage and cable
			connections. Check battery size and condition. This error will automatically clear once
			the condition has been corrected.
Alarm	E002	Low Battery Voltage Error	Battery Voltage is too low to start charge. Check the battery voltage and cable
			connections. Check battery size and condition. This error will automatically clear once
			the condition has been corrected.
Alarm	E003	Charge Timeout	Charge Timeout caused by battery pack not reaching required voltage within safe time
			limit.
			<u>Possible causes:</u> Charger output reduced due to high temperatures or low AC voltage.
			Poor battery health. Very deeply discharged battery. Poorly connected battery. Extra
			loads. Battery too large for algorithm selected.
			<u>Possible solutions:</u> Improve cooling air flow. Check for low AC voltage. Replace battery
			pack. Check DC connections. This error will automatically clear once the charger is reset
Alarm	E004	Battery Defective	Battery could not be trickle charged up to the minimum voltage. Check for shorted or
			damaged cells. Check battery pack voltage matches charger voltage. Replace battery
			pack. Check DC connections. This error will automatically clear once the charger is reset
			by cycling DC.
Alarm	E005	Algorithm Specific Alarm	Contact Support for details if this alarm occurs.
Alarm	E006	Battery Temperature Sensor	Check temperature sensor wiring for short to ground then restart the charge.
		Short Circuit	
Alarm	E007	Charge Amp-Hour Limit	Safety limit exceeded. Possible causes: Poor battery health. Very deeply discharged
		Exceeded	battery. Poorly connected battery. High parasitic loads on battery while charging.
			Possible solutions: Replace battery pack. Check DC connections. Disconnect parasitic
			loads. This error will automatically clear once the charger is reset by cycling DC.
Alarm	E008	Battery Temperature Out of	Possible battery temperature sensor error. Check temperature sensor and connections.
		Range	Reset charger. This error will automatically clear once the condition has been
			corrected.
Alarm	E009	Battery Temperature	Check loose/corrosion on output cable or bad configuration if the battery temperature
		Changing Too Quickly	sensor is used for charge control.
Alarm	E010	Charger Output Short Circuit	Charger DC terminals in contact with each other while charging. Check for short circuit
	5011		in charging and battery cables.
Alarm	E011	-	Charger has been disabled by an external controller over the CANbus network. This
		Command	error is logged in the data log and the charger sends out a CAN message. It is not
Alarm	E012	Charger Output Reverse	displayed. Battery is connected incorrectly. Check the battery connections. This error will
Alailii	LOIZ	Polarity	automatically clear once the condition has been corrected.
Alarm	E013	•	Battery voltage is detected but the charger is unable to output current. This is normally
	2020	Accepted	caused by an electrical device connected between the charger and the battery which
			passes through voltage but not current. Poor connections can also cause this. Ensure
			the charger is properly connected to approved equipment. This error will automatically
			clear once the charger is reset by cycling DC or AC.
Alama	FO1.4	Configuration France Character	
Alarm	E014		The charger will need to be reflashed to the correct settings.
		Cannot Support Number of	
Alarm	E015	Battery Cells Configuration Error -	The charger will need to be reflashed to the correct settings.
Aldrin	2013	Algorithm Does Not Support	The charges will freed to be reliabled to the correct settings.
		Target Voltage Scaling	
		. a. bet voltabe scaling	



Type	Code	Description	Troubleshooting and/or Recommended Actions
Alarm	E016	Charger Programming Failure - General	Retry by removing and re-inserting the USB drive. Ensure correct files are being used. Ensure the USB Flash Drive is properly formatted (FAT recommended) and retry. Try a different USB drive. If error persists, contact Support.
Alarm	E017	USB Operation Failure	This could be caused by a faulty USB drive or connections. If it persists, try a different USB drive.
Alarm	E018	Charger Programming Failure - Corruption	Retry by removing and re-inserting the USB drive. Ensure correct files are being used. Ensure the USB Flash Drive is properly formatted (FAT recommended) and retry. Try a different USB drive. If error persists, contact Support.
Alarm	E019	Charger Programming Failure - Incorrect Software	The charger hardware does not support the software version being programmed. Existing software is left running. Contact Support.
Alarm	E020	No Active Algorithm Selected	Select a charge profile using the button or reflash the charger.
Alarm	E021	High Battery Voltage Error While Charging	Battery Voltage is too high as detected by the algorithm. Check the battery voltage and cable connections. This error will automatically clear once the condition has been corrected.
Alarm	E022	Low Battery Voltage Error While Charging	Battery Voltage is too low as detected by the algorithm. Check the battery voltage and cable connections. This error will automatically clear once the condition has been corrected.
Alarm	E023	AC Voltage High	AC voltage is too high. Connect charger to an AC source that provides stable AC between 85 - 270 VAC / 45-65 Hz. This error will automatically clear once the condition has been corrected.
Alarm	E024	Charger Initialization Failure	The charger has failed to turn on properly. Disconnect AC and battery for 30 seconds before retrying. If Error persists, contact Support.
Alarm	E025	AC Voltage Unstable and Low	AC source is unstable. Could be caused by undersized generator and/or severely undersized/long AC cables. Connect charger to an AC source that is stable and between 85 - 270 VAC / 45-65 Hz. This error will automatically clear once the condition has been
Alarm	E026	USB Script Failure	Retry by removing and re-inserting the USB drive. Ensure correct files are being used. Ensure the USB Flash Drive is properly formatted (FAT recommended) and retry. Try a different USB drive. If error persists, contact Support.
Alarm	E027	USB Over Current Fault	USB hardware overcurrent protection has been tripped. Remove and reinsert USB device. If the condition persists then try a different, brand-name USB device.
Alarm	E028	Incompatible Algorithm	The selected charging profile is incompatible with the charger software. Update charger software or select a different charging profile.
Alarm	E029	CAN Bus Physical Layer Error	CAN bus network error. Check the physical CAN connector, wiring, and other CAN modules for correct functioning. Check termination is around 60 ohms.
Alarm	E030	Battery Reporting Error	Charger has received an error from the battery module or it is in a pre-operational state.
Alarm	E031	Internal Charger Power Supply Error	Internal supply rail error detected. Remove AC and battery for minimum 30 seconds and retry charger. If the problem persists contact Support.
Alarm	E032	Missing CAN Messages	CAN heartbeats or PDOs were received and then timed out. Check other CAN devices for function.
Alarm	E033	Configuration Error - Target Voltage Too High	The charger configuration is asking for more voltage than the charger can deliver. Charger reflash is required to correct this issue.
Alarm	E034		Charger is configured to with capacity scaling but algorithm selected does not support this feature. Select a scalable algorithm or reflash the charger.



Type	Code	Description	Troubleshooting and/or Recommended Actions
Alarm	E035	Configuration Error - Target	The charger configuration is asking for voltage below 20% of the charger nominal.
		Voltage Too Low	Charger reflash is required to correct this issue.
Alarm	E036	Battery Temperature Open	Check if sensor is connected correctly. Install a temperature sensor. Change to an
		Circuit	algorithm that does not require a temperature sensor.
Alarm	E037	Charger Programming	Re-try CANOpen download or re-program using the USB
		Failure - CAN	
Alarm	E038	Cooling Fan Error	Inspect fan to make sure the power wires are connected and the fan blades are not
			obstructed by debris.
Alarm	E039	Button Stuck Down	Inspect for objects on or near the button or damage to the button. If alarm persists, replace charger.
Alarm	E040	Cooling Fan Voltage Too Low	Ensure that the the fan is not stuck or drawing excess current, and that the correct far part is installed.
Alarm	E041	Software Error - General	Software internal configuration error, ensure configuration settings are correct and reflash charger
Alarm	E042	Configuration Error - CAN	Software internal configuration error, ensure configuration settings are correct and reflash charger
Alarm	E043	CANopen PDO CRC	Power cycle all CAN nodes and charger. Error will clear once sequence counter
	2043	Mismatch	updates. Reflash charger if this persists. CAN only - not shown on display
Alarm	E044	CANopen PDO Sequence	Power cycle all CAN nodes and charger. Error will clear once sequence counter
	2011	Count Not Changing	updates. Reflash charger if this persists. CAN only - not shown on display
Alarm	E045	Charger Output Open Circuit	Charger did not see enough battery voltage. Connect the battery in order to start charging. This alarm is only displayed if configured.
Alarm	E046	CAN - Invalid PDO Length	Power cycle all CAN nodes and charger. Error will clear once sequence counter
	20.10	or at mitalia i bo zengan	updates. Reflash charger if this persists.
Alarm	E047	Reserved	For internal use
Alarm	E048		Check the wiring harness to ensure only one charger has pins populated to be parallel
		Masters	charging master.
Alarm	E049	Stackable Charging - More	Make sure the right number of chargers are on the bus for this fixed configuration.
		Secondary Chargers Than	Reset chargers to check if this alarm persists.
Alarm	E051	Expected Stackable Charging - No	Master device may be disconnected or powered down.
AldIIII	5031		
		Master	Check wiring harness. Check configuration of devices. Reflash Master charger
Alarm	E063	Stackable Charging -	Query the master to identify which secondary has the bad configuration or interface
Alailii	2003	Incompatible Secondary	version.
		Charger(s)	VELSIOII.
Alarm	E050	Stackable Charging - Single	Check the configuration of all chargers that are sharing this bus.
	2030	Charger Detected Stackable	check the comparation of an enargers that are sharing this bas.
		Messages	
Alarm	E052	Stackable Charging - Fewer	Secondary chargers may be disconnected or powered down.
Alarm		Secondary Chargers Than	Check the wiring and power to the secondary chargers.
		Expected	The alarm will automatically clear when the missing chargers come back online.
			The diathi will automatically clear when the missing chargers come back online.
		Expected	
Alarm	E054	·	Check the DC connections of all chargers and the battery.
Alarm	E054	Stackable Charging -	Check the DC connections of all chargers and the battery.
Alarm 	E054	·	Check the DC connections of all chargers and the battery.
	E054	Stackable Charging - Secondary Charger Reverse	
Alarm Alarm		Stackable Charging - Secondary Charger Reverse Polarity	Check the DC connections of all chargers and the battery. Either they are disconnected from each other or there is an excessive series resistance which may result in cable overheating. Check DC output wiring of the entire stack. The



Type	Code	Description	Troubleshooting and/or Recommended Actions
Alarm	E053	Stackable Charging -	Check wiring harness and power to secondary chargers. Check to see if Secondary
		Communications Lost With Secondary Charger(s)	Chargers are issuing faults of their own.
Alarm	E057	Reserved	Customer specific implementation
Alarm	E058	Reserved	Customer specific implementation
Alarm	E059	J1939 Address Conflict	Investigate and disconnect non-compliant device from the bus. Alternatively change the charger's configuration to exclude the conflicted address from its allowed range of addresses.
Alarm	E060	CAN Communications Never Received	Charger is waiting for this message to start. Check CAN cabling. Ensure nodes configured to send expected messages
Alarm	E061	CAN Battery Current Report Mismatch	The charger compares the Battery written current with its output current. Check that the right current is being sent to the charger. Check if the output cable has a parallel branch.
Alarm	E062	CAN Battery Voltage Report Mismatch	The charger compares the Battery written voltage with its output voltage. Check that the correct voltage is being sent to the charger. Check that the output cable resistance matches the charger setting. Check for other sources of voltage drop.
Alarm	E056	Stackable Charging - Secondary Charger Fault or Alarm	Check for alarms and faults reported by the secondary chargers.
Alarm	E064	J1939 Address - Charger Failed to Claim	The most likely cause of this problem is that two or more chargers, configured for the same fixed address, have been connected to the same bus in error. Alternatively there could be a configuration issue and the addresses available to the charger are already being used by other customer devices on the bus.
Alarm	E065	J1939 Address - Other Device Failed to Claim	Read SPN 611 from the charger(s) that has raised this alarm. This will contain the 64-bit J1939 "Name" of the device that could not claim its address (see J1939-81 Network Management, Feb 2016, Section 4.2.1). If this device is another Delta-Q charger (manufacturer code 800, function Id 141) and this is a stackable charging system then possible causes include: i) Incorrectly configured chargers ii) Address conflicts exist between the charger and other devices on the bus iii) Master/Secondary wiring fault.
			The alarm will be cleared on charger reset - but may immediately trigger if the address
Alarm	E066	Battery Voltage Higher Than Configured Maximum	Check if the charger is connected to the right battery, or the maximum voltage configured is too low.
Alarm	E067	CAN Physical Layer Error - Before Messages Received	CANbus network error. Check the physical CAN connector, electrical bus conditions and other CAN modules for correct functioning. For example check termination resistance is approximately 60ohms.
Alarm	E068	Missing CAN Messages While Not Charging	Monitored messages (Heartbeat, PGN, PDO) lost while charger output off. Check the networked CANbus device(s) for correct function and messages.
Alarm	E069	Accessory Power Output Overcurrent	Accessory Power Output (APO) has too much load, please check circuits attached to Accessory Power Output (APO) for shorts or other circuit faults.
Alarm	E087	Charger Error Monitor Triggered	Internal error has been flagged due to not generating the regular "watchdog" message. Check for low AC voltage or other abnormal conditions. If this error re appears, replace the charger.



Type	Code	Description	Troubleshooting and/or Recommended Actions
Alarm	E088	Charger Error Monitor Not Started	Internal error has been flagged due to loss of communications internally within the charger. Check for abnormal conditions. If this error re-appears, replace the charger.
Alarm	E089	Aux DC Output Error	Lost a condition to operate the Aux DC Output. Check: Aux battery voltage between 9.7-14.5V, Traction battery voltage in range (see Design Guide). Could also be internal hardware failure causing Aux DC Output to be off when commanded on by software or key switch.
Alarm	E090	EVSE Failed To Provide AC	Charger is communication with EVSE but it is not providing AC. Check EVSE is connected to AC power. Check cables and connections. Check EVSE hardware or try another EVSE.
Alarm	E091	EVSE Failed To Turn Off AC	Charger is communicating with EVSE but it is not turning off AC. Check EVSE contactor for welding. Check cables and connections. If persists, try another EVSE.
Alarm	E092	Charger Reflash Error	Check the configuration file is appropriate for this charger model. Check use of the correct version of programming tool or protocol.
Alarm	E093	Aux DC Output Short Circuit	Check for wiring errors. Check for faulty or shorted battery cells. Check for too much load on Aux Output.
Alarm	E094	AC Input Voltage High Spikes	Monitor for stable AC voltage. Frequent spikes above 280VAC may damage the charger input.
Alarm	E095	Safe Disconnect Alarm	Safe disconnect pin not connected but the primary contact pin connected. Ensure correct style of connector is used and the pins are installed correctly.
Alarm	E096	Charger Operating Voltage Too Low	Raise charger output voltage above 21.0VDC to reduce thermal stress to internal components.

Type	Code	Description	Troubleshooting and/or Recommended Actions
Fault	F001	DC-DC Circuit Excessive	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry
		Leakage	charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F002	PFC Circuit Excessive	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry
		Leakage	charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F003	PFC Circuit Boost Failure	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry
			charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F004	Battery Current Sense Circuit	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry
		Failure	charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F005	DC Relay Circuit - Rationality	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry
			charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F006	Battery Current Sense Circuit	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry
		Rationality	charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F007	DC-DC Circuit Failure	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry
			charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F008	Not Used	
Fault	F009	Internal Software Exception	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry
			charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F010	Fault on Connected Charger	Stackable and VCIM systems: Check connected chargers individually for faults.



Type	Code	Description	Troubleshooting and/or Recommended Actions
Fault	F016	Internal Aux Relay Circuit	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry
		Fault	charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F017	Control Pilot Voltage Range Issue	Check EVSE for proper operation. Check control pilot wire for damage. Possible internal hardware fault. If persists, replace the unit.
Fault	F018	Aux Output Fuse Circuit Failure	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F019	Aux Output Voltage too High	Check AUX DC connected to correct voltage battery (12V or 24V). Possible internal hardware fault. If persists, replace the unit.
Fault	F020	Internal Aux DCDC Short Circuit	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F021	Internal Temperature Sensor Fault	Internal charger fault. Remove AC and battery for minimum 30 MINUTES and retry charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F022	Internal Aux DCDC Circuit Failure	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F023	PFC Circuit Performance Issue Detected	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F024	Internal Aux DCDC Failed to Turn On	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry charger. If it fails again, do not continue to use the charger - replace the unit.
Fault	F025	Internal Hardware Clock Fault	Internal charger fault. Remove AC and battery for minimum 30 seconds and retry charger. If it fails again, do not continue to use the charger - replace the unit.

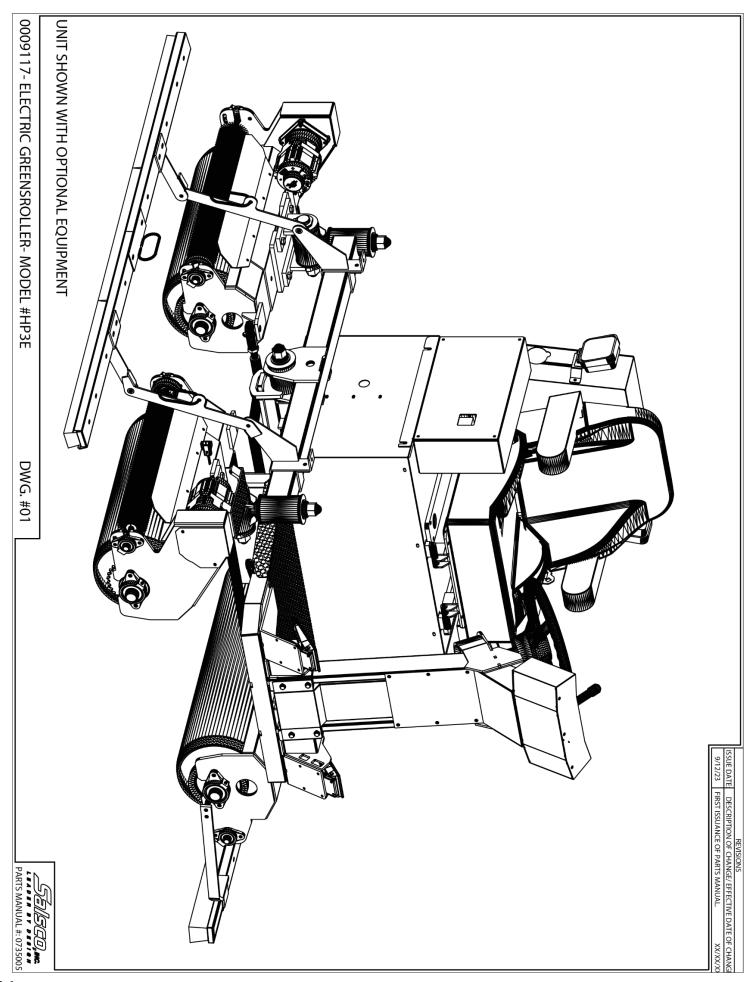


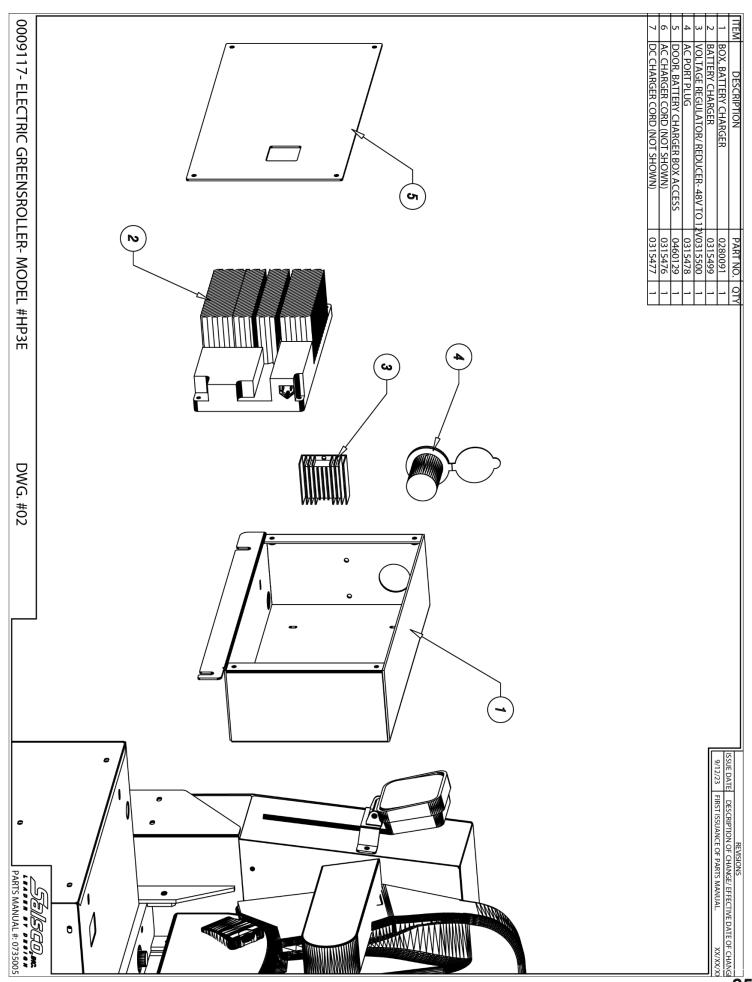
HOW TO CHANGE BETWEEN TRAINING AND PRO MODE

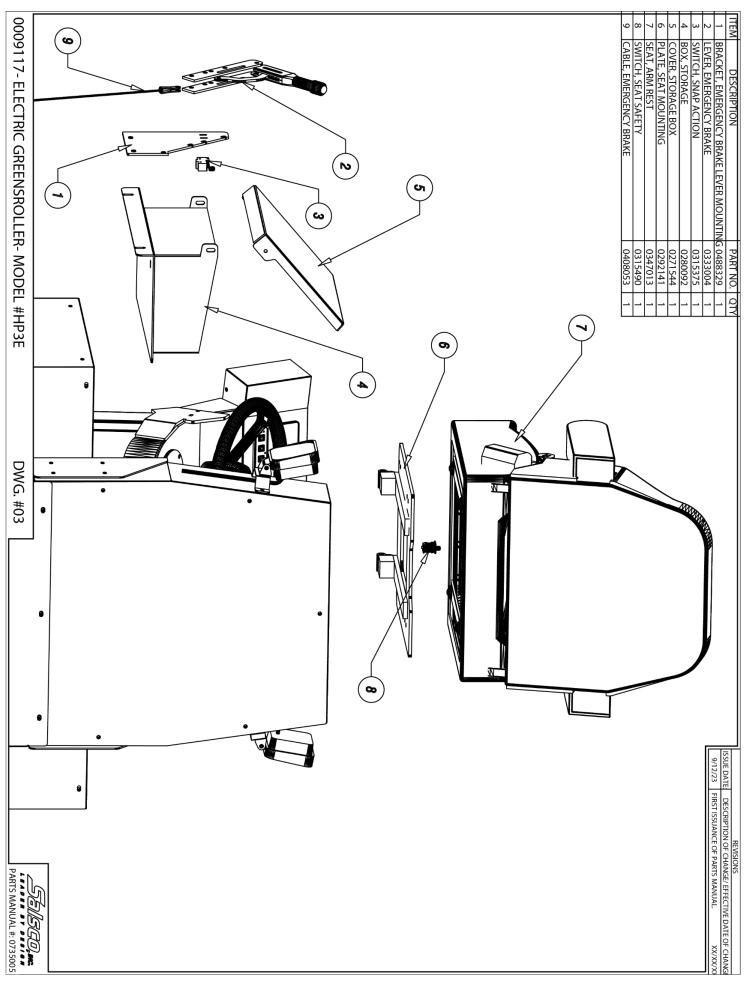
Note: We recommend the training mode for new operators. This mode limits the speed to 4 mph. Once comfortable with the machine switch to Pro mode. Pro Mode will increase the top speed up to 7 mph.

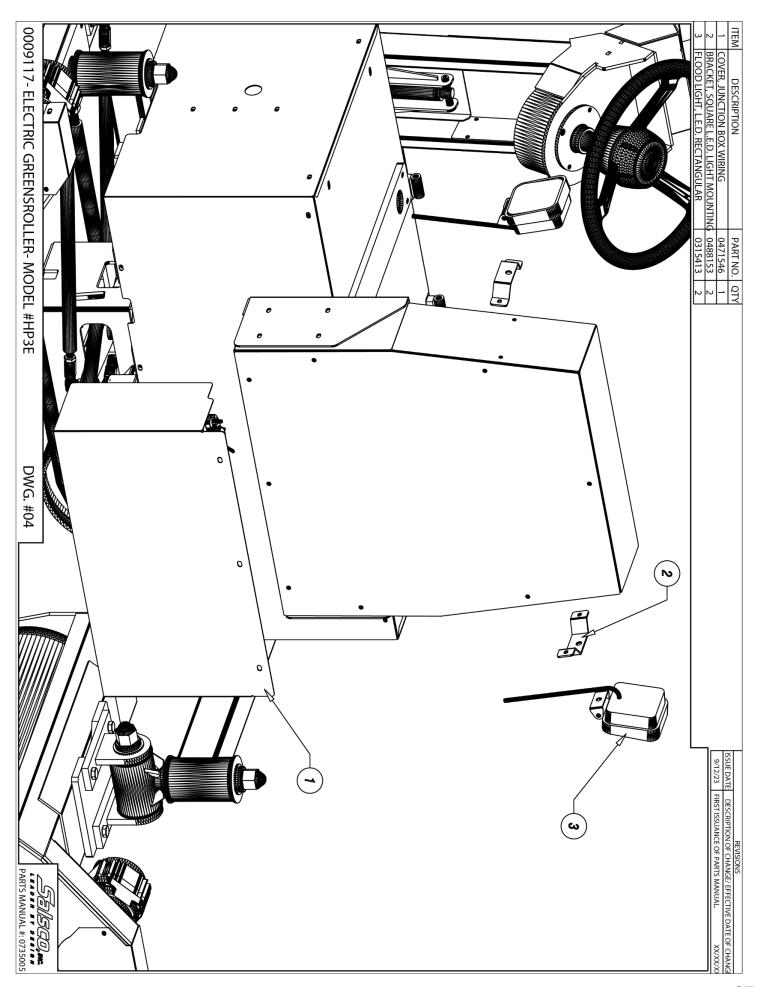
- 1. Turn the battery on.
- 2. Turn the key on.
- 3. On the screen press the Login button (1st button on the left side).
- 4. The first section "Super" is for the Superintendent. The passcode for the Super is 78737. "Salsco" is for our use. "Service" is for the technicians use. Each category will have its own passcode. Each category will have different levels of access.
- 5. Once you have chosen "Super", toggle to the number right of the name. This is where you enter your passcode (78737).
- 6. Enter passcode one number at a time using the scroll and toggle buttons.
- 7. Repeat the process until the number is complete.
- 8. Once complete hit the Enter button.
- 9. On the speedometer screen hit the Next button twice.
- 10. Choose between Training or Pro modes.
- 11. Once you go back to the home screen, the information is set.
- 12. Turn the key off.
- 13. Turn the battery off.

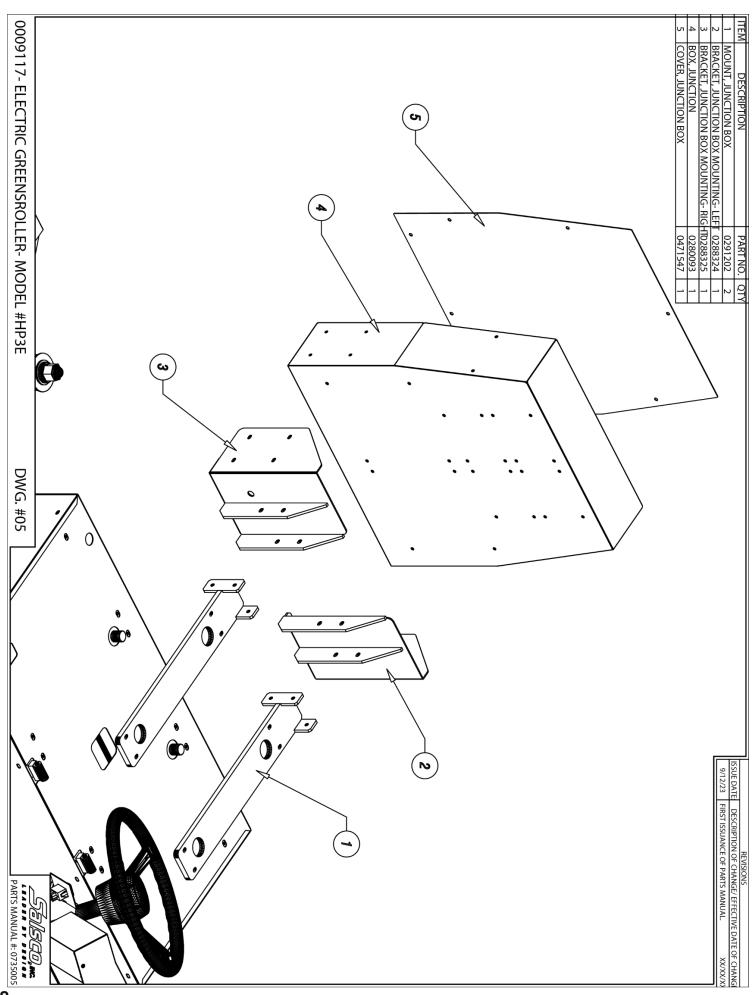


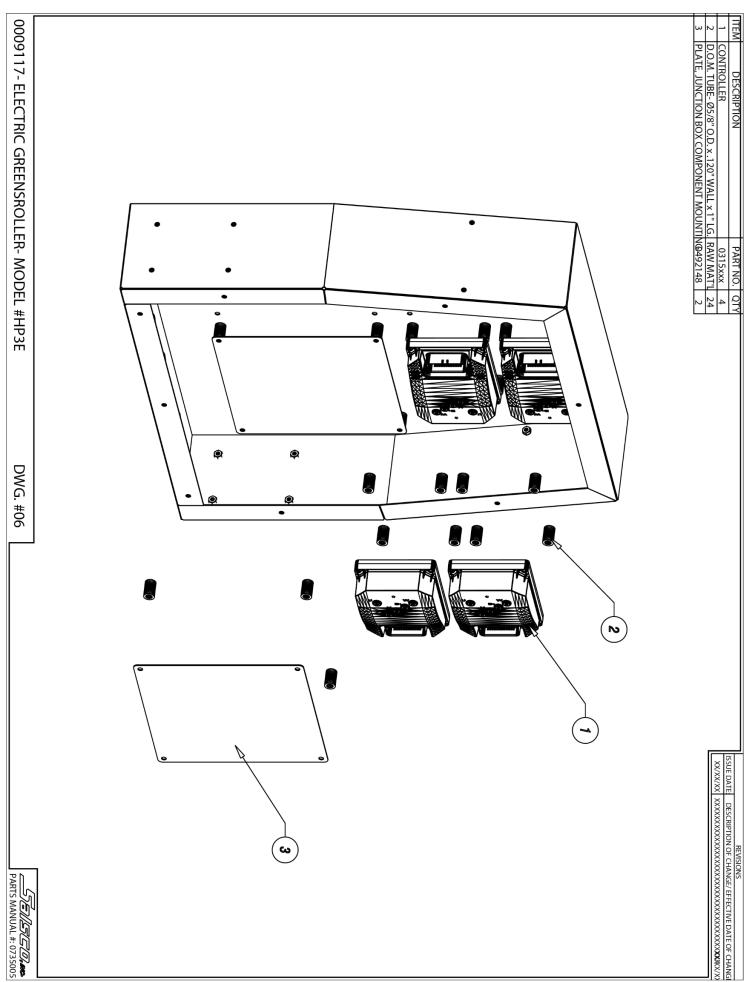


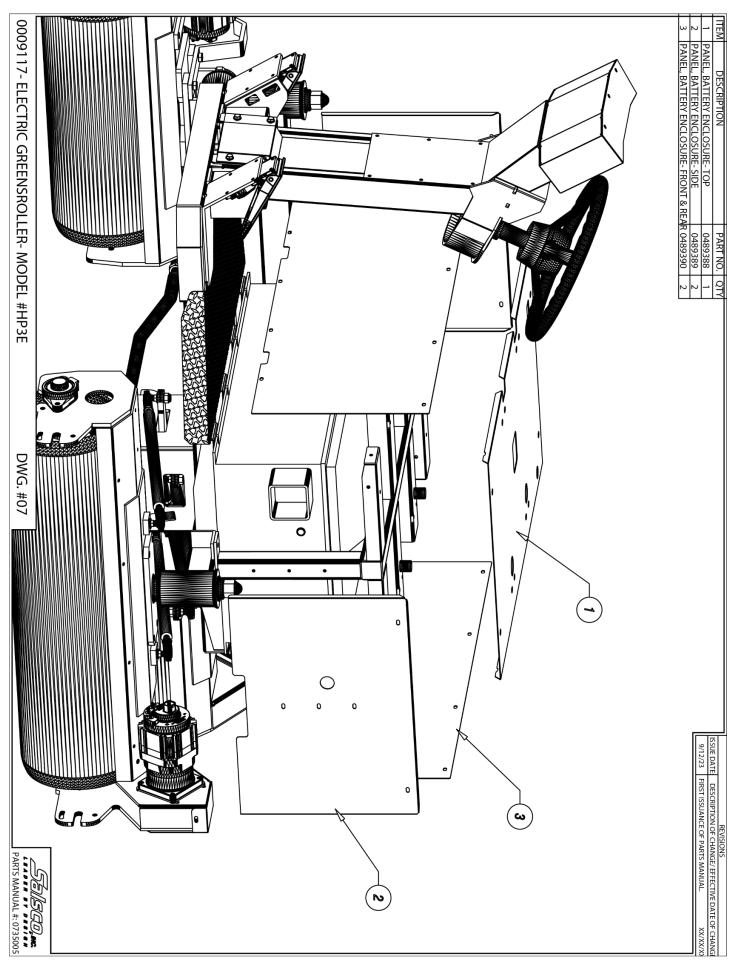


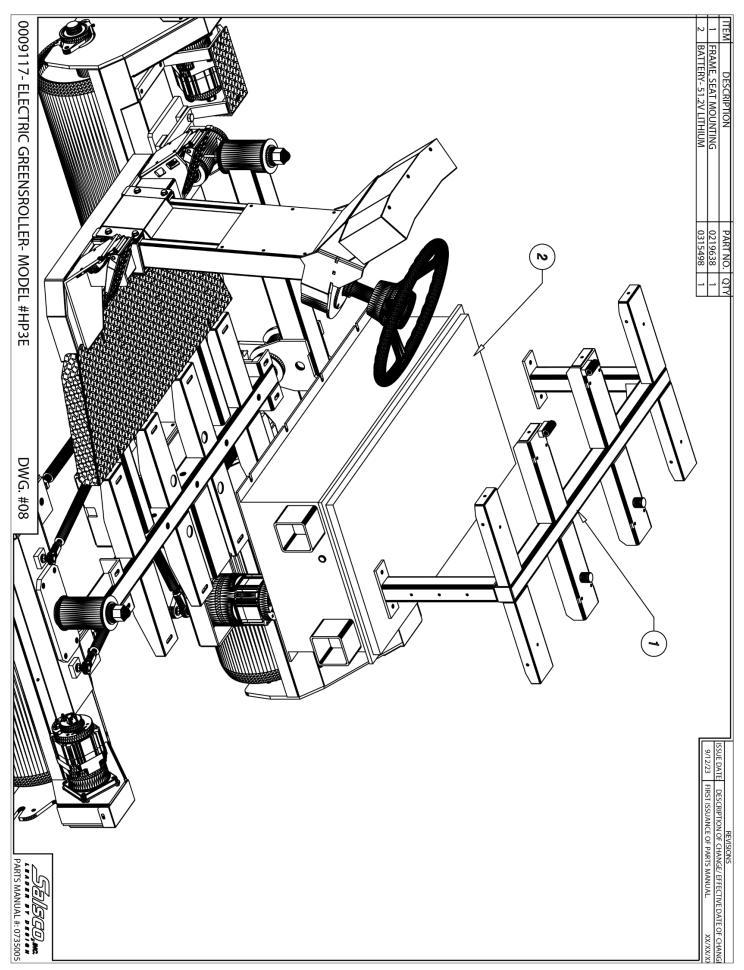


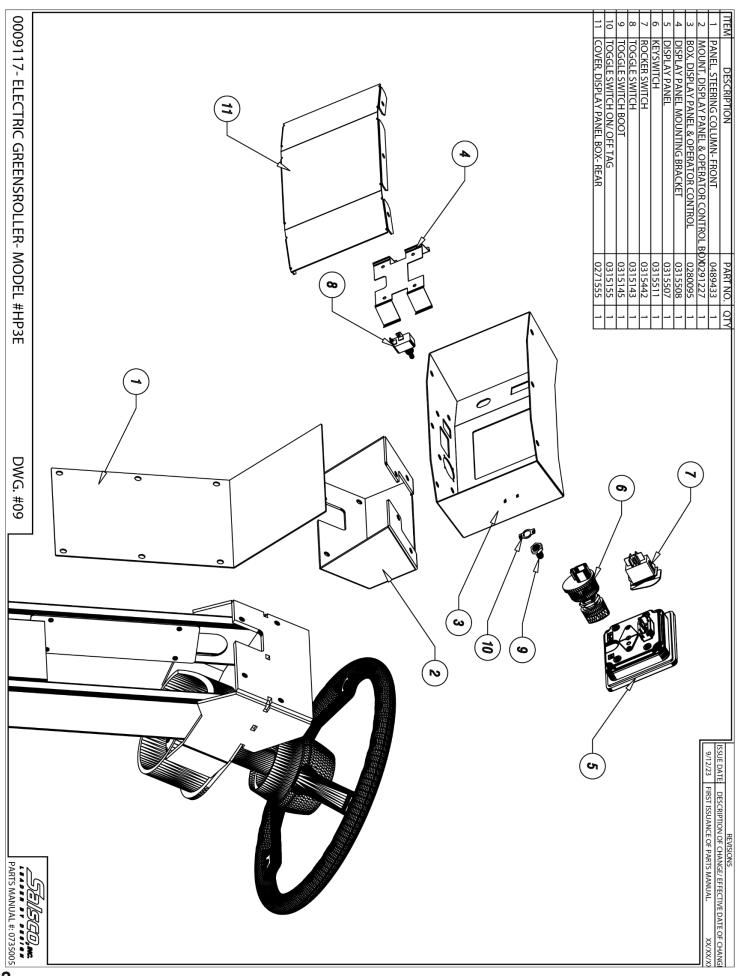


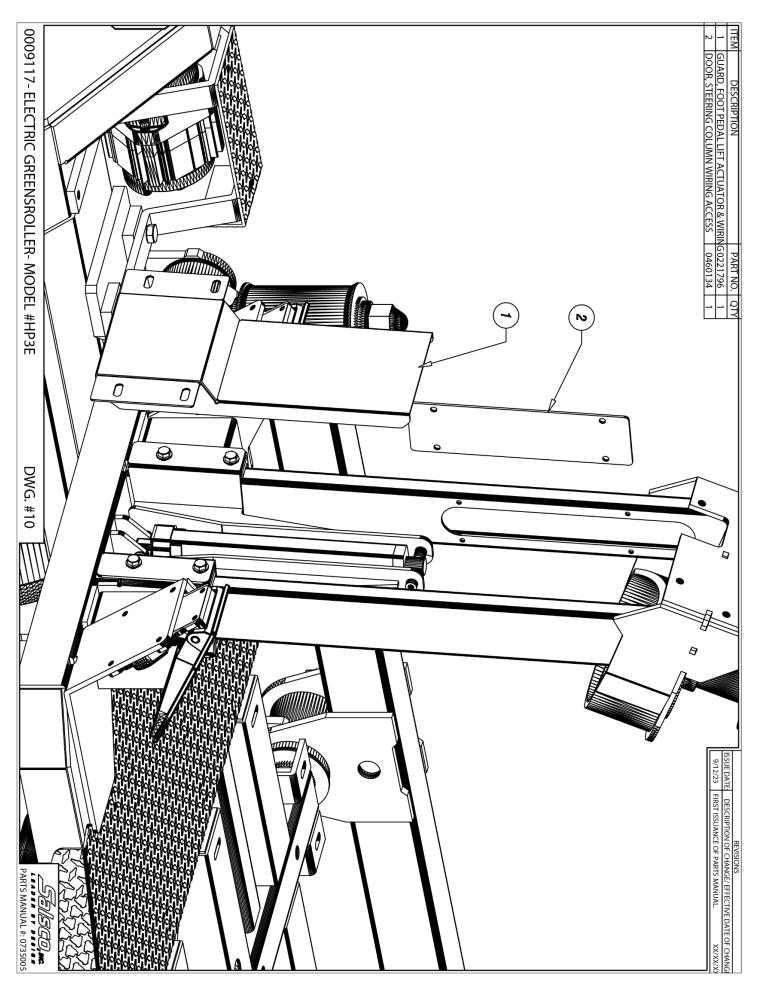


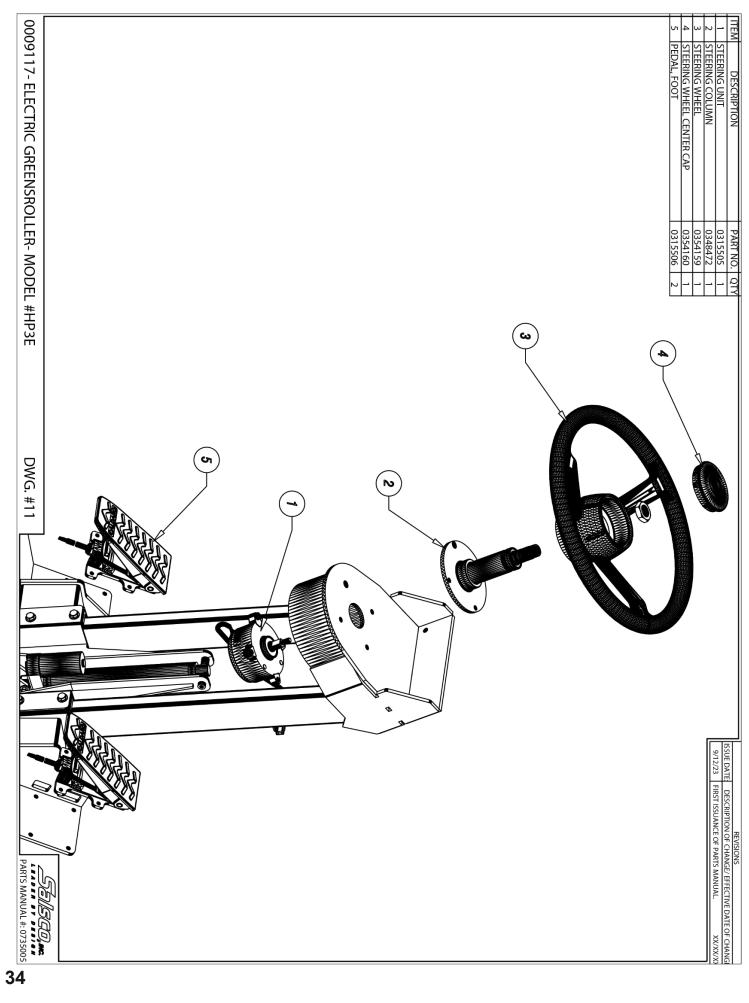


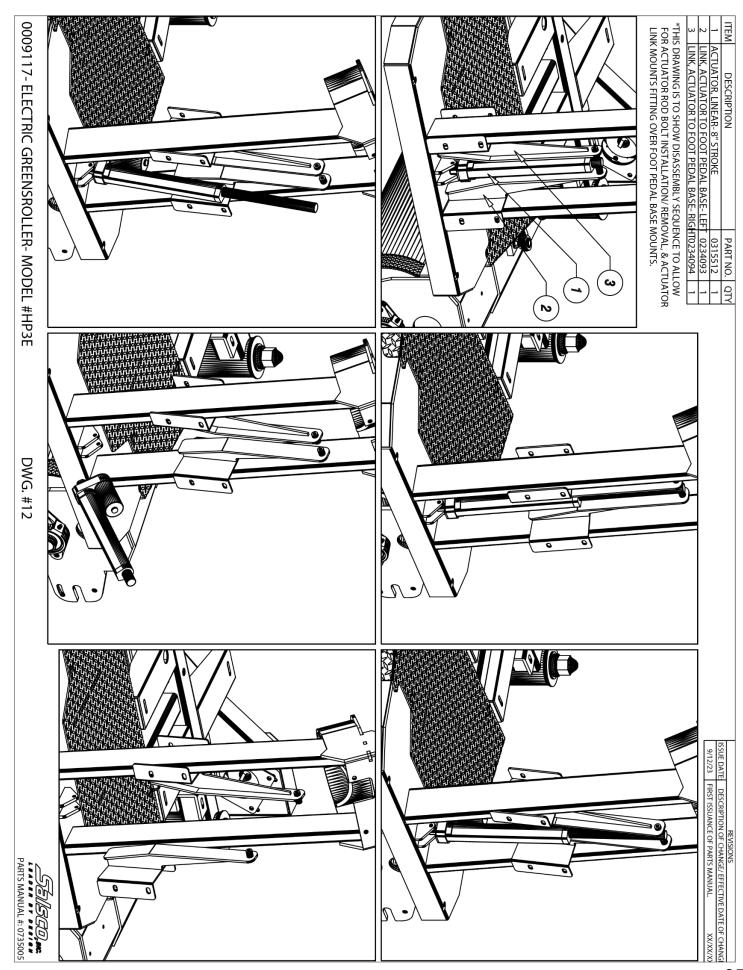


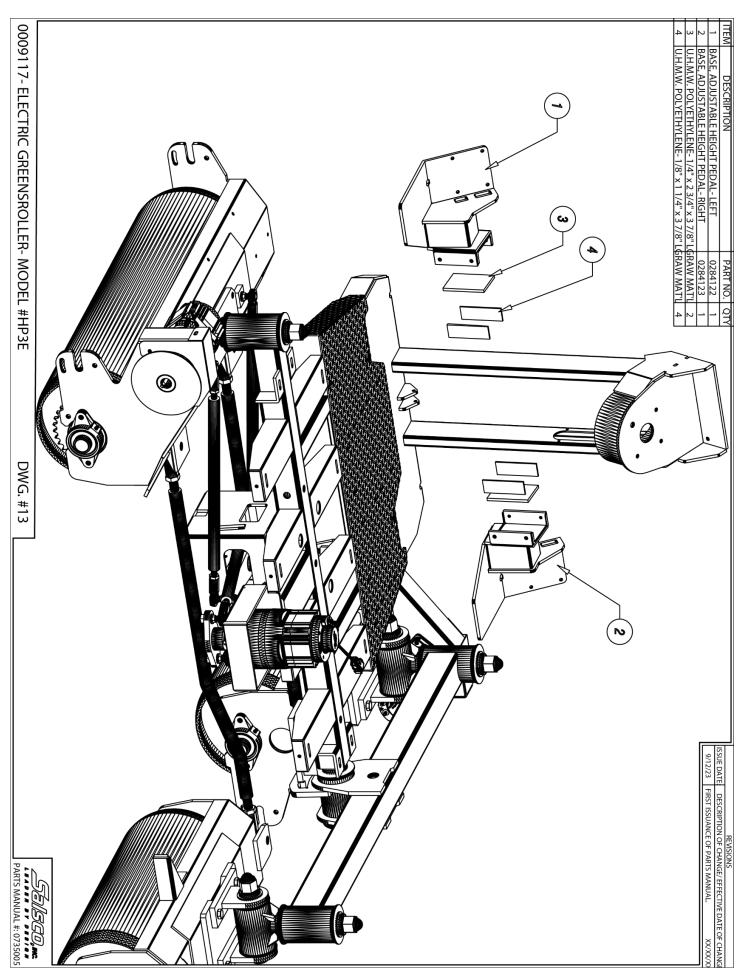


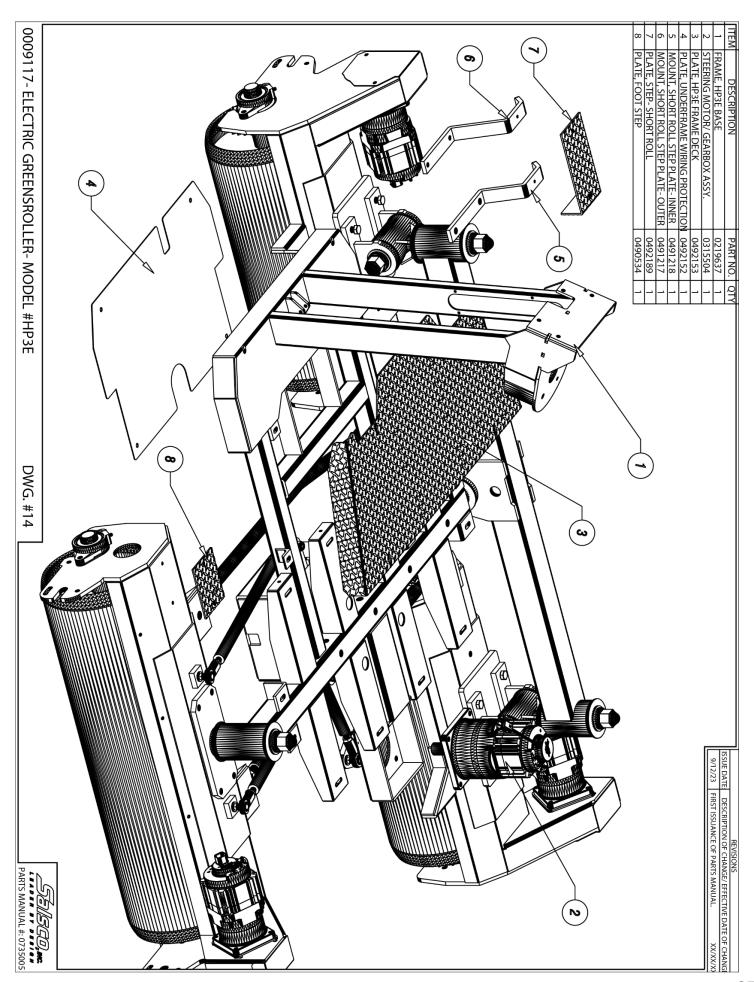


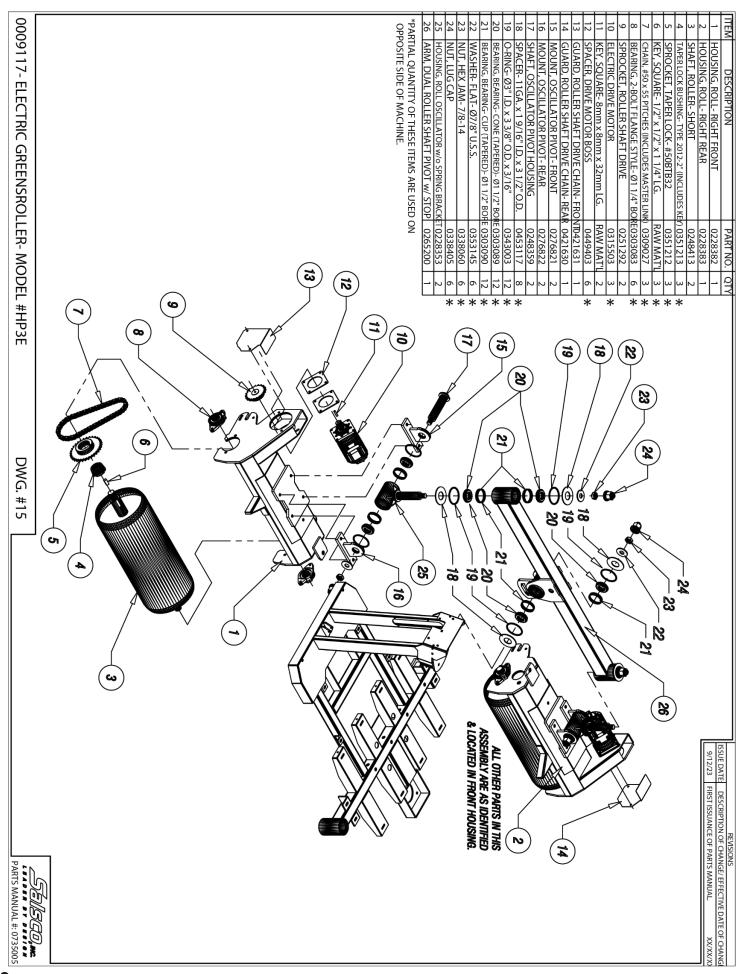


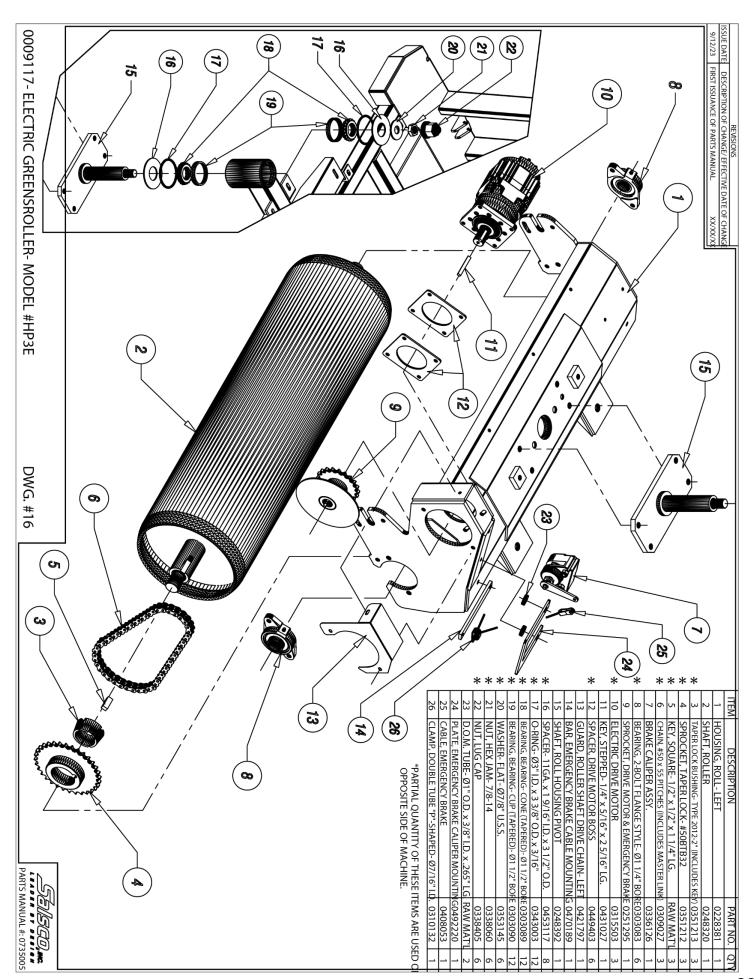


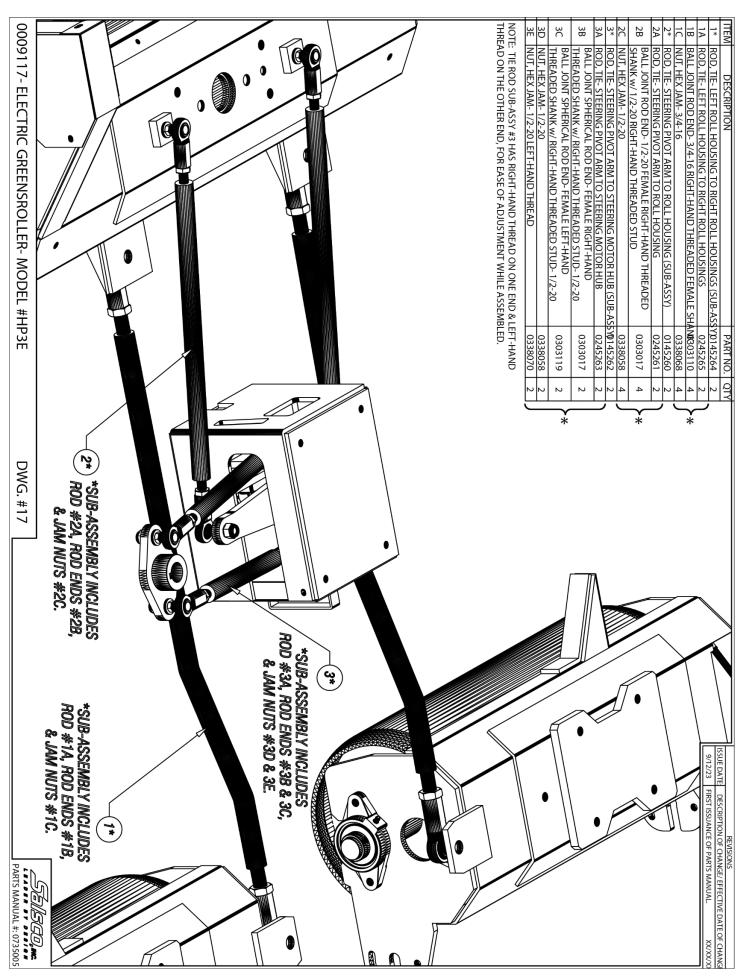


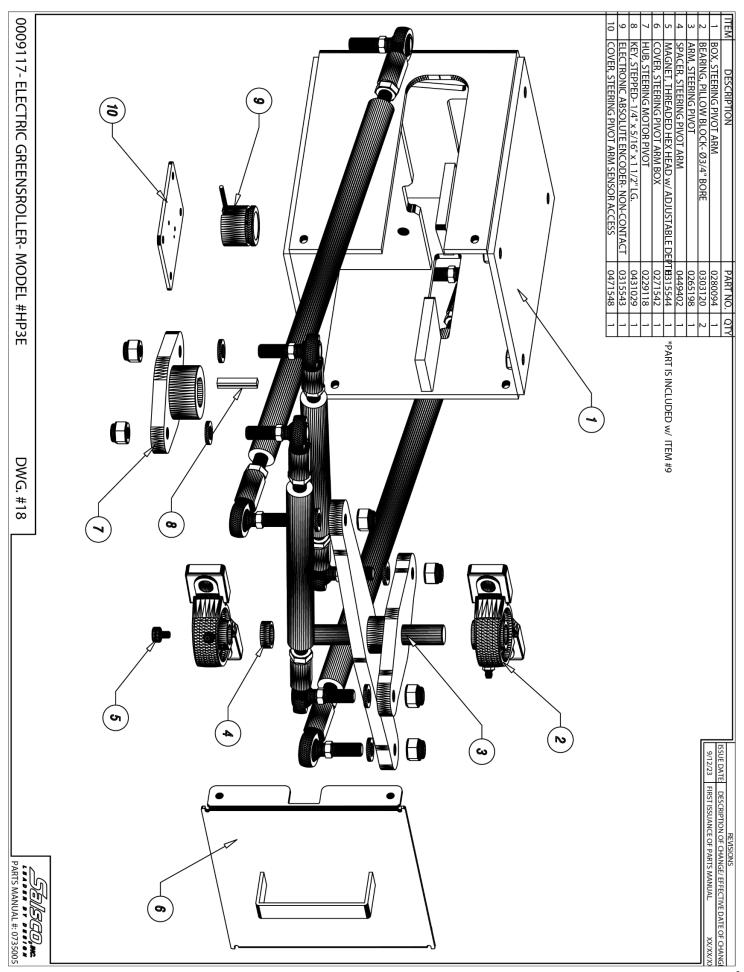












WARRANTY POLICY

Please remember to complete and return your Warranty Card and Dealer Delivery Report. Warranty Claims will not be considered if the Warranty Card and Dealer Delivery Report have not been returned to Salsco.

Your Salsco Commercial or Turf Equipment product is a commercial type product and is normally manufactured and sold for commercial or industrial use. <u>Salsco will, for the original purchaser, for (5) years from the date of purchase (90 days if used for rental purposes) repair or replace, at our discretion free of charge, any part or parts found to be defective in material, workmanship or both. Any transportation or shipping charges will be borne by the purchaser. If, during the warranty period stated above, the product does not function properly due to defect, simply contact Salsco and follow the Warranty Procedures included in this manual.</u>

This warranty does not include:

- Incidental or consequential damages and is exclusive of any implied warranties.
- Normal maintenance parts, including, but not limited to hoses, chains, belts, filters, lubricants, etc.
- Parts or components, which are covered under the original manufacturer warranty, including, but not limited to engines, pumps, and motors.

WARRANTY PROCEDURE

In order for Salsco to consider your warranty claims in a timely manner you must follow the simple procedures listed below:

MACHINE OR PART FAILURE

- Call our service department for helpful instruction on how to correct or repair the problem. Preventive maintenance will also be suggested.
- b) When ordering parts for Warranty issues, you MUST retain possession of the old parts in question until notified with respect to returning the parts to Salsco or other disposition.
- c) Warranty Claims MUST be filed within 30-days from completion of the work performed. Contact our office for an electronic warranty claim form.
- d) Fill in all information requested on warranty claim form, a copy of which is included in this manual, (date of purchase, company name, address, etc.). List all parts used. Make sure part numbers are correct. You can obtain these from your manual. (include good description of problem; i.e. "leaking from spool" rather than "leaking").
- e) It is our goal to consider and reach a disposition on each Warranty Claim within 30-days from the date that it is received. Therefore it is important that you respond promptly to any request for further information. Claims with no response to inquiries will be closed as "denied for lack of response" 90-days from the date of request.
- f) Email, Fax or Send Warranty Claim form to our Warranty Department. Warranty on parts most often requires return of the parts that were replaced. DO NOT DISCARD OLD PARTS UNTIL YOU HAVE RECEIVED A DETERMINATION AS TO WHETHER THESE PARTS MUST BE RETURNED.
- g) Our Warranty Department will contact and instruct you on how to return the Parts to Salsco on an RA #. Returns MUST be made within 30-Days from issuance of RA #. FREIGHT CHARGES ON RETURN OF PARTS IS THE RESPONSIBILITY OF THE CUSTOMER. Normal pre-delivery adjustments are not covered under warranty. Labor Warranties are based on reasonable time allowances as determined by Salsco, Inc. and paid at 75% of posted labor rate. TRAVEL TIME IS NOT REIMBURSED UNDER THE WARRANTY POLICY.
- h) Be sure to put the RA form inside the box that you are shipping back, also be sure to put on the outside of the box "Return of Goods" and the RA #.
- i) Ship returns via a traceable method such as UPS Ground Service. Be sure that the shipment is insured for the appropriate value. If uninsured parts are lost, we cannot issue a credit.

PLEASE NOTE: Warranty forms should be filled out completely.

PREVENTIVE MAINTENANCE IS YOUR BEST INSURANCE AGAINST EQUIPMENT FAILURE. BE SURE TO READ THIS MANUAL. ESPECIALLY THE MAINTENANCE. OPERATING AND CAUTION SECTIONS.



