

PARTS MANUAL MODEL 09054 ELECTRIC GREENS ROLLER



MANUFACTURER OF OUTDOOR POWER EQUIPMENT

Products for Turf & Lawncare, Rental, Construction, Tree care, Wood Processing, Nursery & Farm Industries Other Salsco Equipment

> 3-1/2" - 18", Gas, Diesel, and P.T.O, Wood/Brush Chippers Chipper Shredder Vacuum - Tailgate & Truckloader Vacuums up to 65 HP Shaving Mills - Gas and Electric Greens Rollers

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SALSCO, INC. 105 School House Road, Cheshire, CT 06410 800-872-5726, 203-271-1682 203-271-2596 (Fax) sales@salsco.com, www.salsco.com

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STATEMENT OF FACT

You have just purchased the highest quality, most dependable, Greens Roller, on the market today. This unit has the ability to meet exact standards and perform for years with minimum downtime. HOWEVER, it cannot read nor will it understand this manual no matter how long you leave it on top of the machine.

It is your responsibility to read and understand this manual; it is also your responsibility to be certain this information is passed along to anyone who is expected to operate this equipment. Should you choose not to read, understand and pass along the information provided you, please expect equipment failure and possible injuries to persons around this equipment.

For the safety of the operator, it is **imperative** that this manual is carefully read and understood.

Once you have read this manual, it is your responsibility to be sure that all new operators read and understand this manual, especially all cautions stated.

As a manufacturer of equipment, we have a responsibility to design a safe piece of equipment. NOTE: The important safeguards and instructions in this manual are not meant to cover all possible conditions and situations that may occur. It must be understood that common sense, caution, and care are factors, which cannot be built into any product. These factors must be supplied by the person(s) caring for and operating this equipment.

ONLY YOU CAN PREVENT ACCIDENTS!!

MACHINE REGISTRATION

MANUFACTURED BY:	SALSCO, INC. 105 School House Rd., Cheshire, CT 06410 800-872-5726, 203-271-1682, 203-271-2596 (Fax) sales@salsco.com www.salsco.com
THIS MANUAL COVERS MODEL (s): 0009054 E	ELECTRIC GREENS ROLLER
This company reserves the right to discontinue, add i product at any time without obligation to improve ex adding new parts.	mprovements to, or change the design of any model or isting machines, either by changing the design or
It has been and will continue to be the policy of SAL Whenever possible, new designs will be made in such	SCO to update existing machines at its own discretion. h a way that they can be "Retro Fit" if so desired.
Record in the space provided below the model and se for future reference.	erial number of this unit. Please retain these numbers
No parts orders will be accepted WITHOUT MODI numbers are listed in this manual.	EL NUMBERS OR PART NUMBERS. All part
Serial Number	Model Number
NOTE: Be sure to complete your warranty card. The claims.	is will insure immediate processing of any warranty

READ AND UNDERSTAND THIS MANUAL BEFORE STARTING MACHINE

SAETY INSTRUCTIONS

- 1. **NEVER** leave unit running while unattended.
- 2. **NEVER** park on a green for any reason.
- 3. **NEVER** go down steep hills sideways. **ALWAYS** approach hills straight on.
- 4. **NEVER** change your mind mid-way down a steep incline. Once you've started down a steep incline, change direction only with the greatest of care and gentlest touch.

OPERATING INSTRUCTIONS

- 1. Check that the unit has been serviced.
- 2. Turn on/off switch to on position.
- 3. You should start unit from seated position. Just reach down to On/Off switch, and turn unit on. Keep feet off pedals.
- 4. REMEMBER: RIGHT PEDAL TO GO RIGHT, LEFT PEDAL TO GO LEFT.
- 5. Once unit is running, push pedal down slowly. Unit will begin to move. Drive it out of trailer on to a grassy area.
- 6. Speed is controlled by pressure on the pedal.

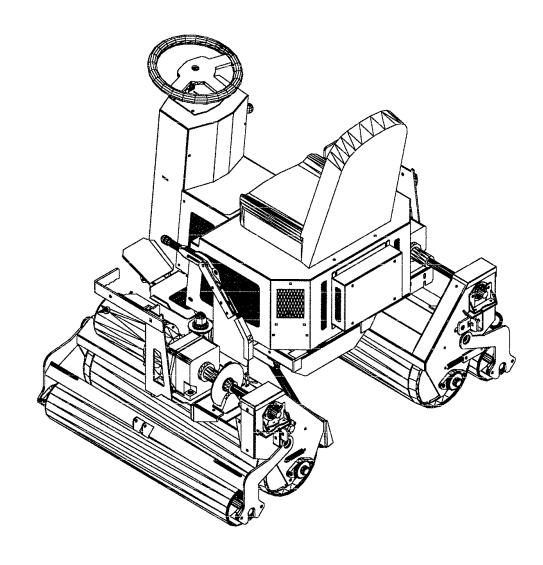
HINTS:

- 1. **KEEP BOTH FEET ON PEDALS AT ALL TIMES.** By keeping your heels planted and moving your toes to change direction, you have smooth control left to right.
- 2. If you roll the same direction as green was mowed, it's easy to follow the lines. This helps a new operator do a fine job sooner.
- 3. To insure longer life to your unit, when changing direction do so smoothly.
- 4. REMEMBER TO TURN UNIT OFF BEFORE GETTING OFF.

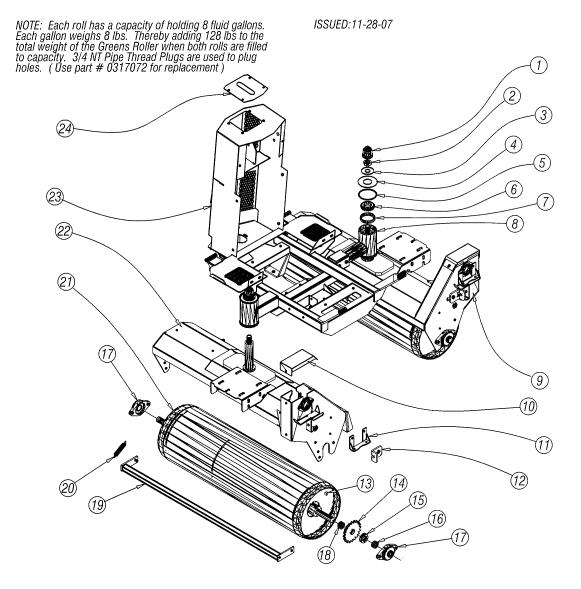
SERVICE & MAINTENANCE INSTRUCTIONS

- 1. Check all grease fittings as listed below on a **WEEKLY** basis, and grease as necessary. (Add grease till grease leaks slightly from fitting.)
- Bearings on roll housings Quantity 4
- Pivot bearing on main housing Quantity 2
- ◆ U-Joint on steering shaft Quantity 1
- 2. After approximately **1 WEEK** of use, **and then every 2 WEEKS thereafter**, check drive chains one on each side on roller drive motor. Pivot motor to tighten chain. **NOTE:** Check and adjust the tension of both drive motor chains on a regular basis. If chains are not tight, this could cause severe sprocket wear and possible breakage.
- 3. After approximately **1 WEEK** of use, **and then every 2 WEEKS thereafter**, check chains on steering. Adjust as needed.
- 4. Pivot for articulating steering should be tight, **with no play,** much the same as wheel bearings on cars.
- 5. **Keep unit clean**. Should rust form on rolls, simply drive the unit on a rough area till rolls are clean.
- 6. Battery Maintenance/Charging. SEE MATERIALS/MANUAL PROVIDED BY TROJAN, ENCLOSED IN THE MANUAL PACKAGE YOU RECEIVED WITH THE ROLLER.

SAFETY IS A PRIME CONCERN AT SALSCO AND THE SAFETY DECALS ON YOUR MACHINE ARE A HIGHLY VISIBLE AND CONSTANT REMINDER TO ALL OPERATORS. REPLACEMENT SAFETY DECALS MAY BE OBTAINED BY CALLING SALSCO @ 1-800-872-5726, OR THE DEALER IN YOUR AREA.



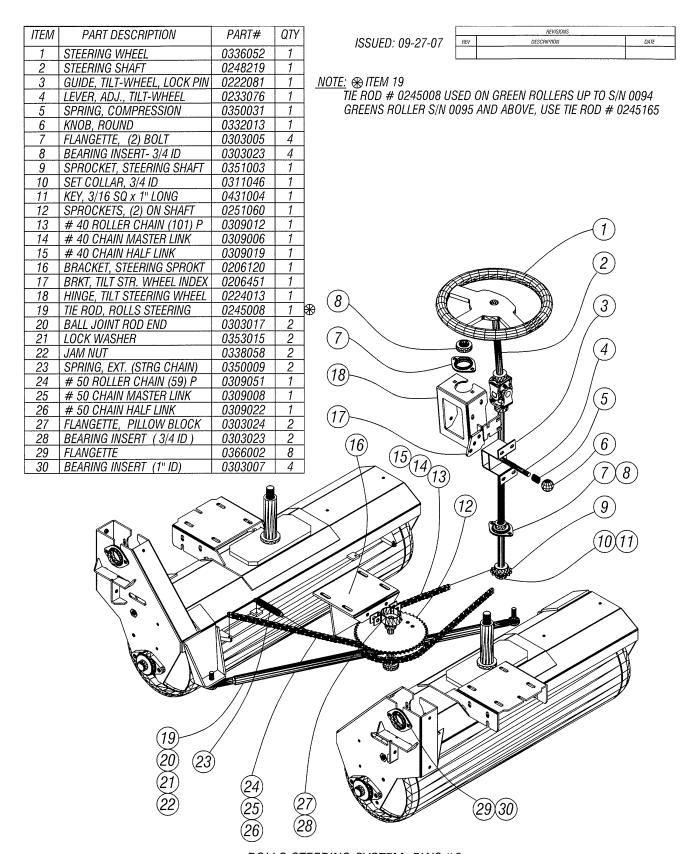
COMPLETE ELECTRIC GREENS ROLLER - DWG # 1



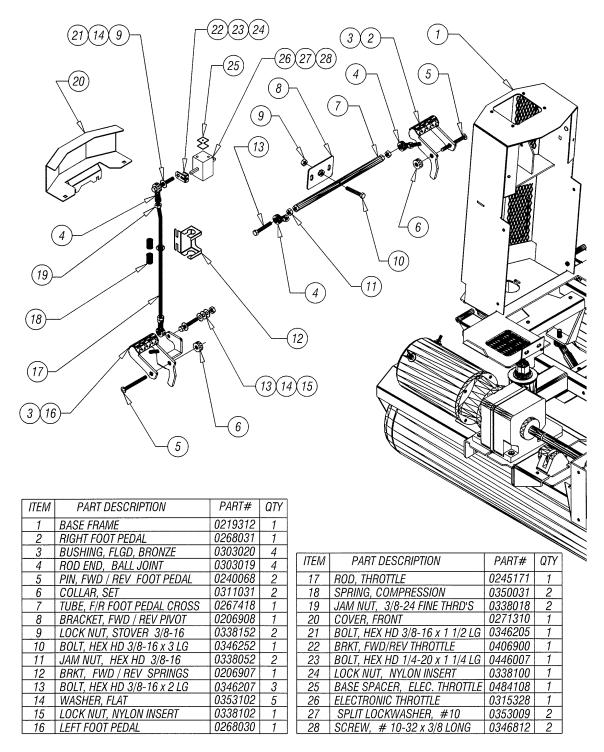
ITEM	PART DESCRIPTION	PART#	QTY
1	NUT CAP	0338405	2
2	JAM NUT	0338060	2
3	FLAT WASHER	0353106	2
4	WASHER	0453117	4
5	O-RING	0343003	4
6	CONE BEARING	0303015	4
7	BEARING CUP	0303016	4
8	OSCILLATOR HOUSING	0228164	1
9	RIGHT ROLL HOUSING	0228244	1
10	COVER, ROLL HOUSING	0471241	2
11	PUSHER BRACKET	0206448	2
12	ADJUSTER	0401032	2
13	PLUG	0317072	2

ITEM	PART DESCRIPTION	PART#	QTY
14	SPROCKET, ROLLS	0351010	2
15	COLLAR, SINGLE SPLIT	0311010	6
16	SPACER, STL-1 1/4 ODx.12 WALLx.550	STOCK	2
17	BEARING, 2-BOLT FLGD	0303006	4
18	SPACER, STL-1 1/4 ODx.12 WALLx.625	STOCK	2
19	SCRAPER, ROLL	0255154	2
20	SPRING, EXT. SCRAPER	0350033	2
21	ROLL	0248065	2
22	LEFT ROLL HOUSING	0228243	1
23	BASE FRAME	0219312	1
24	TOP ACCESS PLATE	0441703	1

FRAME & ROLL ASSY - DWG # 2

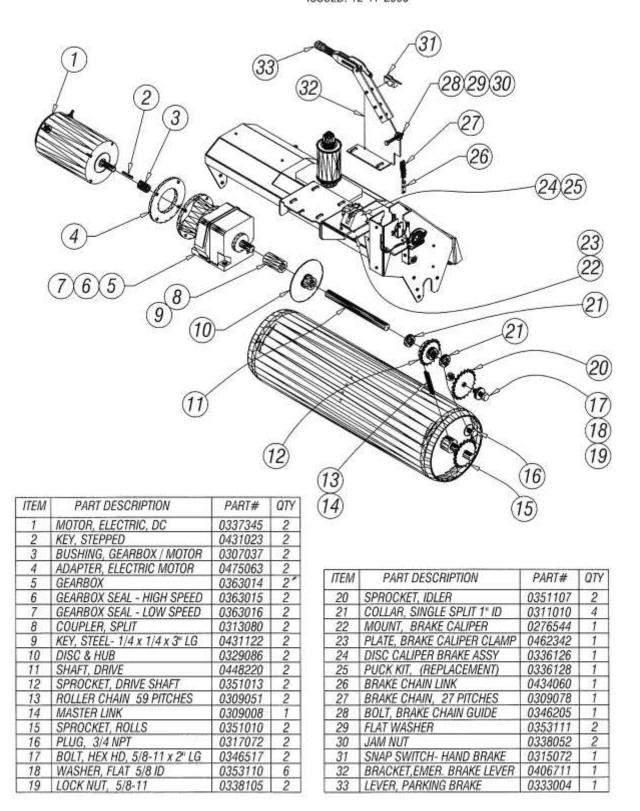


ROLLS STEERING SYSTEM- DWG#3

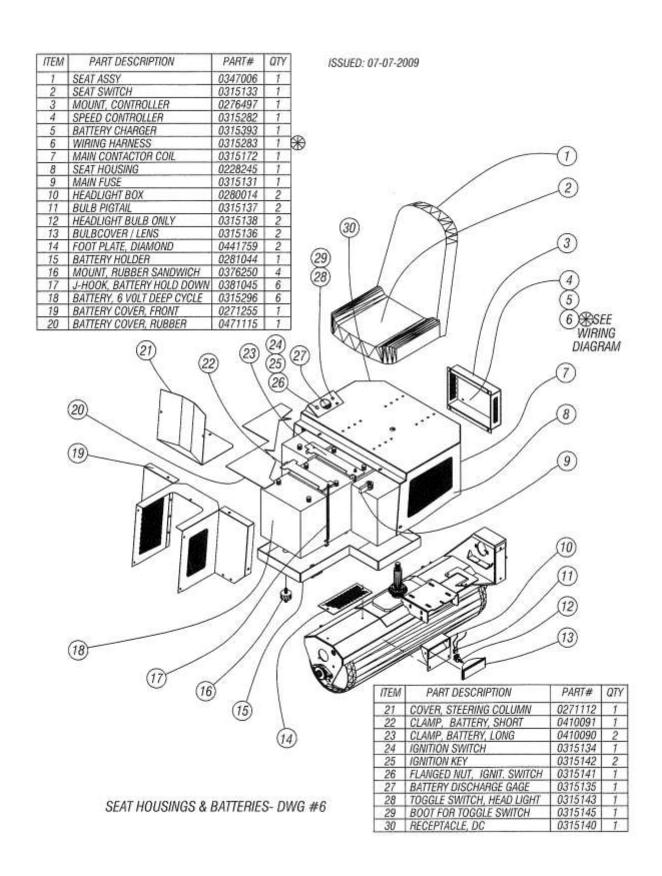


ROLLS & DRIVE SYSTEM - DWG # 4

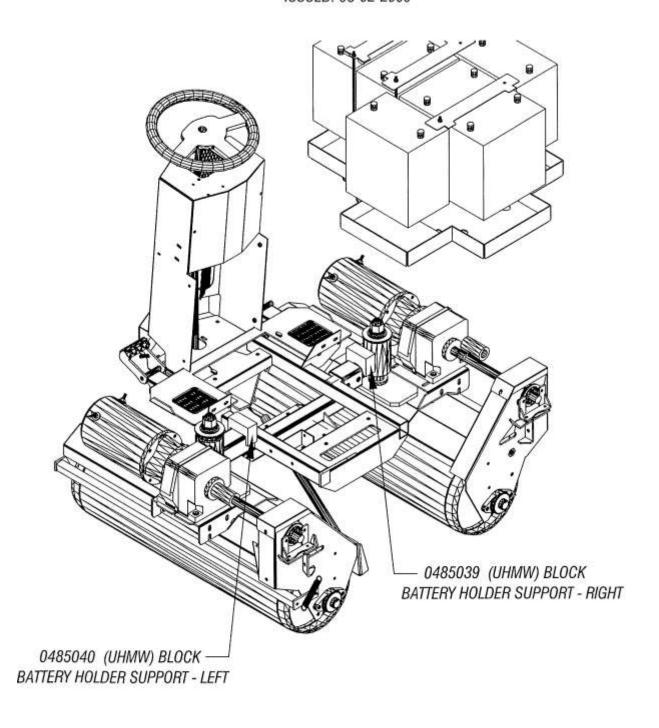
ISSUED: 12-17-2008



ROLLS & DRIVE SYSTEM - DWG # 5



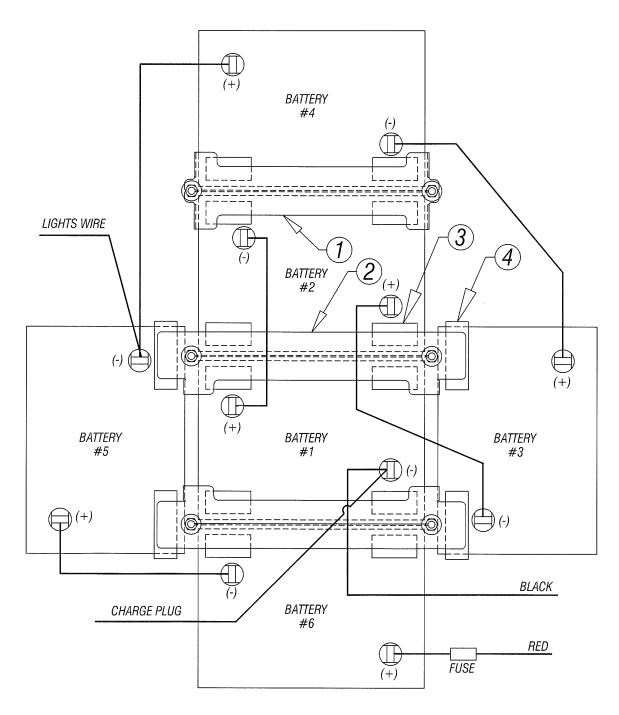
ISSUED: 03-02-2009



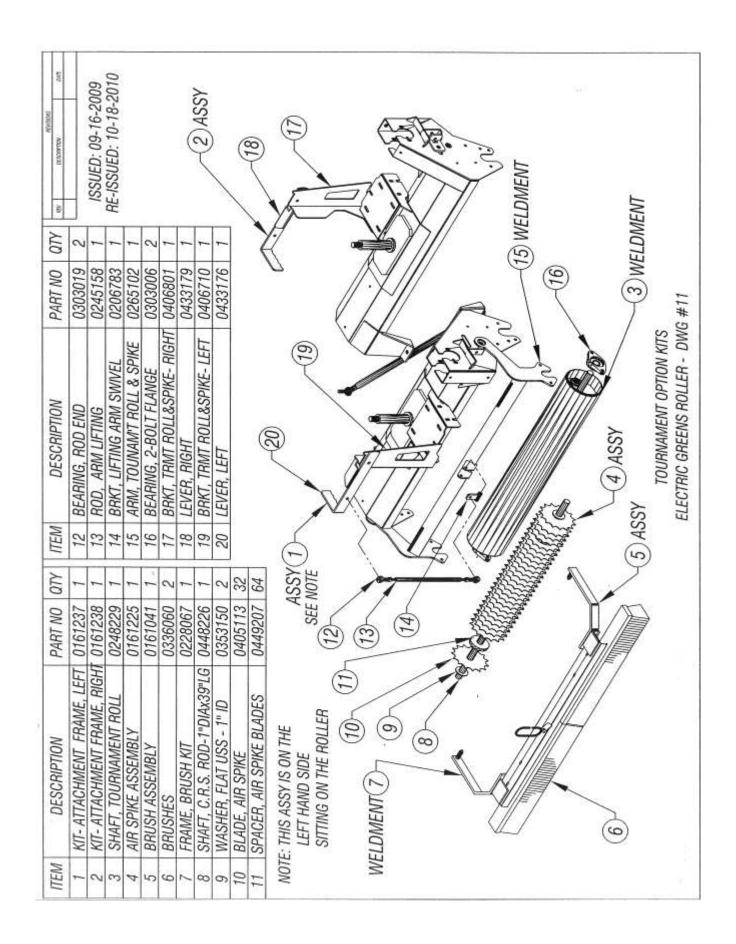
BATTERY TRAY SUPPORT BLOCKS - LEFT & RIGHT ELECTRIC GREENS ROLLER - DWG # 10

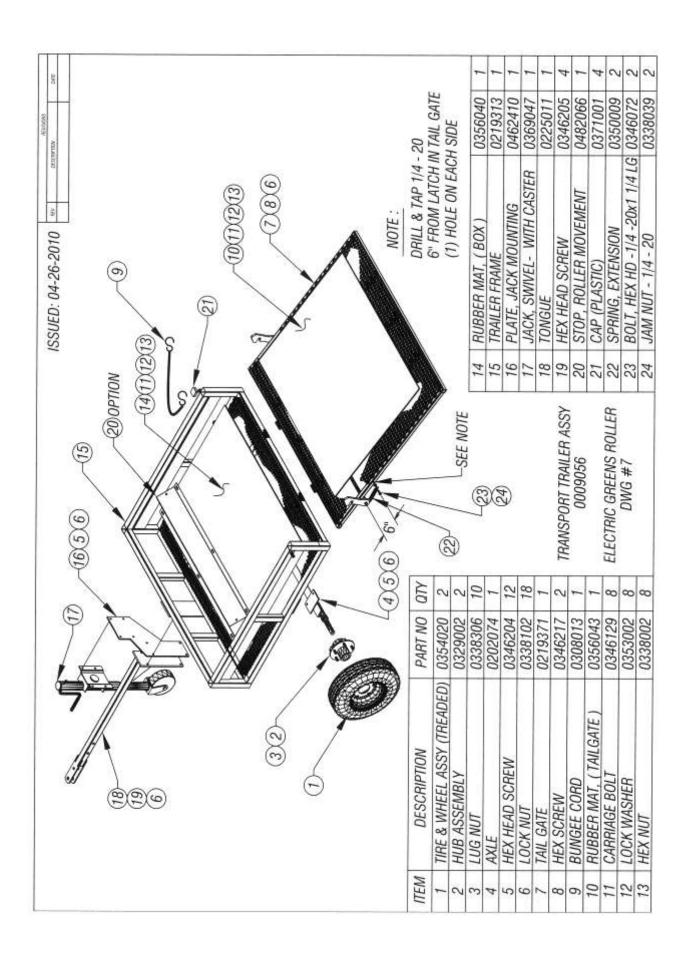
ITEM	PART DESCRIPTION	PART#	QTY
1	BATTERY CLAMP, SHORT	0210169	1
2	BATTERY CLAMP, LONG	0210170	2
3	RUBBER PADS, SHORT - 1/4 x1 x2	STOCK	12
4	RUBBER PADS, LONG - 1/4 x 2 x 3	STOCK	4

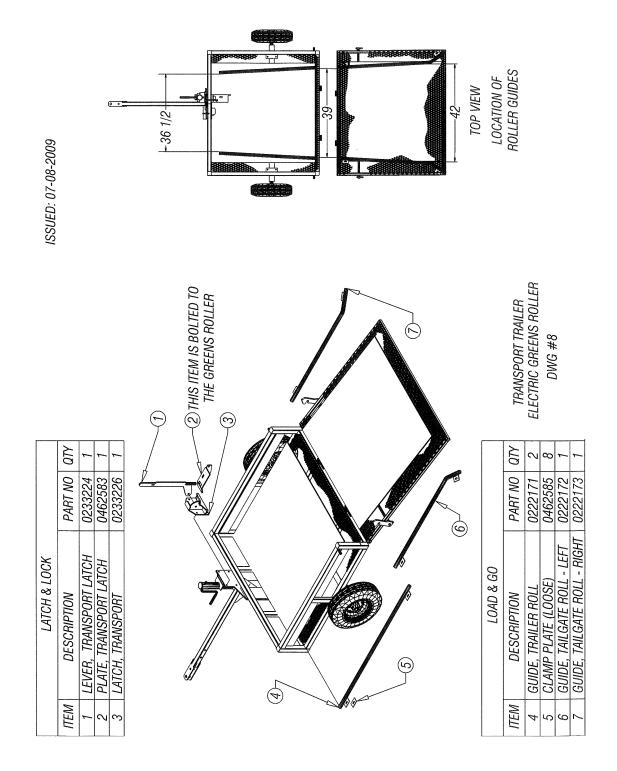
ISSUED: 04-29-2008



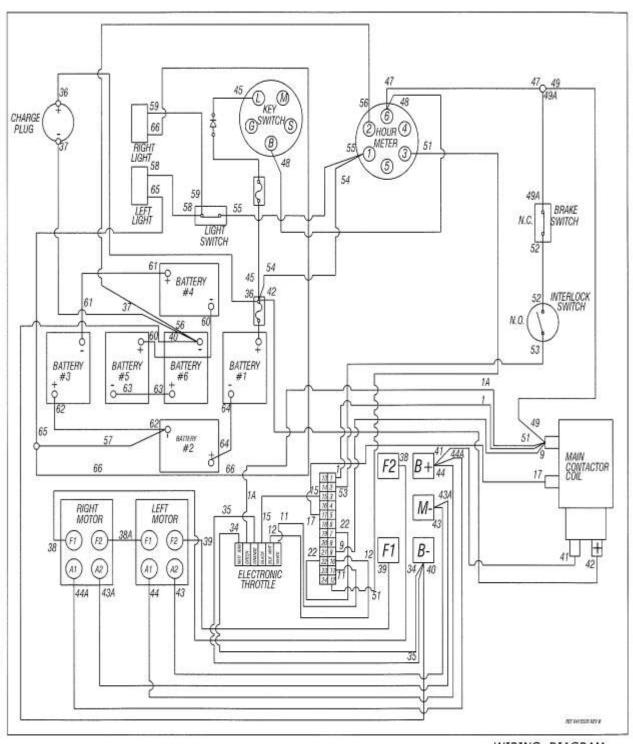
BATTERIES - CONNECT & CLAMP LAYOUT - DWG #9







	G	Frade 5		Grade 8					
Size		Torque	(ft-lbs)		Torque (ft-lbs)				
	Clamps (lbs)	dry	oiled	Clamps (lbs)	dry	oiled			
1/4-20	2000	8	6	2850	12	9			
1/4-28	2300	10	7.5	3250	14	10			
5/16-18	2250	17	13	4700	25	18			
5/16-24	3700	19	14	5200	25	20			
3/8-16	4950	30	23	7000	45	35			
3/8-24	5600	35	25	7900	50	35			
7/16-14	6800	50	35	9550	70	55			
7/16-20	7600	55	40	10650	80	60			
1/2-13	9000	75	55	12750	110	80			
1/2-20	10250	90	65	14375	120	90			
9/16-12	11600	110	80	16375	150	110			
9/16-18	13000	120	90	18250	170	130			
5/8-11	14400	150	110	20350	220	170			
5/8-18	16375	180	130	23000	240	180			
3/4-10	21300	260	200	30100	380	280			
3/4-16	23800	300	220	33500	420	320			



WIRING DIAGRAM
ELECTRIC GREENS ROLLER
MODEL 0009054

REV. 09.25.2008

LIST OF CONNECTING WIRES & CABLES FROM WIRING DIAGRAM

ITEM	LOCATION	COLOR	GA.	LG.	TERMINALS
44	CONT. (B+) TO MOTOR (L) A1	RED	4	48"	5/16" T/L - E/E
44A	CONT. (B+) TO MOTOR (R) A1	RED	4	62"	5/16" T/L - E/E
43	CONT. (M-) TO MOTOR (L) A2	BLK	4	48"	5/16" T/L - E/E
43A	CONT. (M-) TO MOTOR (R) A2	BLK	4	62"	5/16" T/L - E/E
41	MCC TO CONT. (B+)	RED	4	15"	5/16" T/L - 3/8" T/L
42	MCC TO BATT POWER FUSE	RED	4	42"	5/16" T/L - 3/8" T/L
40	CONT. (B-) TO BATT#1 (-)	BLK	4	38"	5/16" T/L - E/E
60	BATTERY	RED	4	19"	5/16" T/L - E/E
61	BATTERY	RED	4	17"	5/16" T/L - E/E
62	BATTERY	RED	4	29"	5/16" T/L - E/E
63	BATTERY	RED	4	17"	5/16" T/L - E/E
64	BATTERY	RED	4	10.5"	5/16" T/L - E/E
38	CONT. (F2) TO MOTOR (R) (F1)	RED	10	62"	1/4" R/T - E/E
38A	MOTOR (R) (F2) TO MOTOR (L) (F1)	RED	10	64"	1/4" R/T- E/E
39	CONT. (F1) TO MOTOR (L) (F2)	BLK	10	46"	1/4" R/T - E/E
36	CHG. PLUG TO POWER FUSE	RED	10	27"	5/16" R/T - #10 R/T
37	CHG. PLUG TO BATT. #1 (-)	BLK	10	32"	5/16" R/T - #10 R/T
34	6 PIN WHT/BRN TO CONT. (B-)	WHT	20	61"	9 PIN - 5/16" R/T
35	6 PIN ORANGE TO CONT. (B-)	WHT	20	61"	9 PIN - 5/16" R/T
65	BATTERY #5 (-) TO LIGHT (L) (-)	BLK	14	30"	5/16" R/T - O/E
66	BATTERY #5 (-) TO LIGHT (R) (-)	BLK	14	47°	5/16" R/T - O/E
57	BATTERY #2 (12V-) TO B/S #'S 65 & 66	BLK	12	24ª	5/16" R/T x B/S
45	(FUSE & DIODE IN LINE) K/S (L) TO PWR FUSE	RED	14	41"	1/4" F/S - 5/16" R/T
15	6 PIN BLK TO 24 PIN (#15)	WHT	20	67"	9 PIN - MOLEX
11	6 PIN WHT TO 24 PIN (#11)	WHT	20	67"	9 PIN - MOLEX
12	6 PIN BLK/WHT TO 24 PIN (#10)	WHT	20	67"	9 PIN - MOLEX
17	24 PIN (#17) TO MCC (L)	WHT	20	14º	MOLEX - 1/4" F/S
1	24 PIN (#1) TO MCC	WHT	20	14"	MOLEX - 1/4" F/S
9	24 PIN (#9) TO MCC	WHT	20	14"	MOLEX - 1/4" F/S
1A	6 PIN (GRN) TO MCC	WHT	20	74"	9 PIN - 1/4" F/S
51	24-PIN #12 TO H/M #3	WHT	20	52"	MOLEX-1/4" F/S
49	#47 B/S TO BRAKE SWITCH	RED	14	30"	B/S - 1/4" F/S
47	H/M (#6) #48 MATE TO B/S	RED	14	15"	1/4" F/S - B/S
48	K/S B TO HM (#6) #47 MATE	RED	14	X	1/4" F/S - E/E
49A	#47 B/S TO BRAKE SWITCH	RED	14	60"	B/S - #8 R/T
52	BRAKE SWITCH TO SEAT SWITCH	WHT	20	80"	1/4" F/S - #8 R/T
53	24 PIN (#2) TO SEAT SWITCH	WHT	20	54"	MOLEX - 1/4" F/S
54	H/M (#1) TO POWER FUSE	RED	14	40"	1/4" F/S - 5/16" R/1
55	LIGHT SWITCH TO H/M (#1) #54 MATE	RED	14	6"	#8 R/T - 1/4" F/S
58	LIGHT SWITCH TO LIGHT (L)(+)	RED	14	70"	#8 R/T - 0/E
59	LIGHT SWITCH TO LIGHT (R) (+)	RED	14	55"	#8 R/T - 0/E
56	H/M (#2) TO BATT (#1-)	BLK	14	45"	1/4" F/S - 5/16" R/T
22	24 PIN LOOP (#7) TO (#22) LOOP	WHT	20	5"	MOLEX - MOLEX

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SEV R

		Table !	TROUBLESHOOTIN	G CHART
LED CODE	PROGRAMMER LCD DISPLAY	FAULT CATEGORY	EXPLANATION	POSSIBLE CAUSE
1,2	HW FAILSAFE1-2-3	1	self-test or watchdog fault	1. Controller defective.
	M- SHORTED	1	internal M- short to B-	1. Controller defective.
1,3	FIELD OPEN	1	field winding fault	Motor field wiring loose. Motor field winding open.
	ARM SENSOR		armature current sensor fault	1. Controller defective.
	FLD SENSOR	1	field current sensor fault	1. Controller defective.
2,1	THROTTLE FAULT 1	1	wiper signal out of range	 Throttle input wire open. Throttle input wire shorted to B+ or B
2,1	THROTTLE FAULT 2	1	pot low fault	Throttle pot defective. Wrong throttle type selected.
2,2	SRO	3	SRO fault	 Improper sequence of KSI, interlock, and direction inputs. Wrong SRO type selected. Interlock or direction switch circuit open. Sequencing delay too short.
2,3	HPD	3	HPD fault	 Improper seq. of direction and throttle inputs. Wrong HPD type selected. Misadjusted throttle pot. Sequencing delay too short.
2,4	BB WIRING CHECK	1	emergency reverse wiring fault	Emergency reverse wire open. Emergency reverse check wire open.
3,1	CONT DRVR OC	1	cont. driver output overcurrent	1. Contactor coil shorted.
3,2	MAIN CONT WELDED	1	welded main contactor	Main contactor stuck closed. Main contactor driver shorted.
3,3	PRECHARGE FAULT	1	internal voltage too low at startup	Controller defective. External short, or leakage path to B- on external B+ connection.
	MISSING CONTACTOR	1	missing contactor	1. Any contactor coil open or not connected.
3,4	MAIN CONT DNC	1	main contactor did not close	1. Main contactor missing or wire to coil open.
4,1	LOW BATTERY VOLTAGE	2	low battery voltage	Battery voltage <undervoltage battery="" controller="" corroded="" cutback="" limit.="" loose="" or="" td="" terminal.="" terminal.<=""></undervoltage>
4,2	OVERVOLTAGE	2	overvoltage	 Battery voltage >overvoltage shutdown limit. Vehicle operating with charger attached. Battery disconnected during regen braking.
4,3	THERMAL CUTBACK	2	over-/under-temp. cutback	 Temperature >85°C or < -25°C. Excessive load on vehicle. Improper mounting of controller. Operation in extreme environments.
4,4	ANTI-TIEDOWN	3	Mode 2 or Mode 4 selected at startup	Mode switches shorted to B+. Mode switches "tied down" to select Mode 2 or Mode 4 permanently.

LED DIAGNOSTICS

A Status LED is built into the 1244 controller. It is visible through a window in the label on top of the controller. This Status LED displays fault codes when there is a problem with the controller or with the inputs to the controller. During normal operation, with no faults present, the Status LED flashes steadily on and off. If the controller detects a fault, a 2-digit fault identification code is flashed continuously until the fault is corrected. For example, code "3,2"—welded main contactor—appears as:

	¤	Ø	a	p	¤	p	p	¤		¤	¤	¤	¤	p	c		¤	٦
		(3,	2)			(3,	2)			(3,	2)			

The codes are listed in Table 6.

Table 6 STATUS LED FAULT CODES										
LED CO	DES	EXPLANATION								
LED off solid on		no power or defective controller controller or microprocessor fault								
0,1	≡ ¤	controller operational; no faults								
1,1 1,2 1,3 1,4	a aaaa a aaa a aa	[not used] hardware failsafe fault M-, current sensor, or motor fault [not used]								
2,1 2,2 2,3 2,4	aa aaaa aa aa aa aa aa a	throttle fault static return to off (SRO) fault high pedal disable (HPD) fault emergency reverse circuit check fault								
3,1 3,2 3,3 3,4	aaa aaaa aaa aaa aaa aa aaa a	contactor driver overcurrent welded main contactor precharge fault missing contactor, or main cont. did not close								
4,1 4,2 4,3 4,4	aaaa aaaa aaaa aa aaaa aa aaaa a	low battery voltage overvoltage thermal cutback, due to over/under temp. anti-tiedown fault								

NOTE: Only one fault is indicated at a time, and faults are not queued up. Refer to the troubleshooting chart (Table 5) for suggestions about possible causes of the various faults.

FAULT OUTPUT DRIVERS

The 1244 controller provides two fault output drivers designed for use with a display to provide fault information to the operator. The fault output drivers, Fault 1 (Pin 5) and Fault 2 (Pin 6), are open collector drivers rated at 10 mA maximum current at the nominal battery voltage. They are intended to drive display LEDs but can be used to drive anything that operates within the drivers' limits. These outputs can be configured to display faults in Fault Code format or Fault Category format—see Section 3, page 42.

In <u>Fault Code</u> format, the two fault outputs operate independently. The Fault 1 line flashes the same codes, at the same time, as the controller's built-in Status LED (see Table 6). This line can therefore be used to drive an LED located on the display panel in order to provide fault code information directly to the operator. The Fault 2 line pulls to ground (B-) when a fault is present; it can be used to drive a remote LED that simply indicates whether or not there is a fault. When no faults are present, both of the fault lines are in their normal state (high).

In <u>Fault Category</u> format, the two fault outputs together define one of four fault categories, as listed in Table 7. When a fault occurs, the Fault 1 and Fault 2 lines (Pins 5 and 6) go to the state indicating the category of the particular fault: **LOW/HIGH**, HIGH/**LOW**, or **LOW/LOW**. When the fault is cleared, the fault ouputs return to their normal state (i.e., HIGH/HIGH).

	Т	able 7 FA	AULT CATEGORY CODES
AULT 1 DRIVER	FAULT 2 DRIVER	FAULT CATEGORY	POSSIBLE FAULT
HIGH	HIGH	0	(no known faults)
LOW	HIGH	1	Hardware failsafe fault M-, current sensor, or motor fault Throttle fault Emergency reverse wiring fault Contactor or output driver fault Precharge fault
HIGH	LOW	2	Low battery voltage Overvoltage Thermal cutback, due to over/under temp
LOW	LOW	3	Static return to off (SRO) fault High pedal disable (HPD) fault Anti-tiedown fault

MAINTENANCE

There are no user serviceable parts in the Curtis PMC 1244 controller. No attempt should be made to open, repair, or otherwise modify the controller. Doing so may damage the controller and will void the warranty.

It is recommended that the controller be kept **clean and dry** that its diagnostics history file be checked and cleared periodically.

CLEANING

Periodically cleaning the controller exterior will help protect it against corrosion and possible electrical control problems created by dirt, grime, and chemicals that are part of the operating environment and that normally exist in battery powered systems.



When working around any battery powered vehicle, proper safety precautions should be taken. These include, but are not limited to: proper training, wearing eye protection, and avoiding loose clothing and jewelry.

Use the following cleaning procedure for routine maintenance. Never use a high pressure washer to clean the controller.

- 1. Remove power by disconnecting the battery.
- Discharge the capacitors in the controller by connecting a load (such as a contactor coil or a horn) across the controller's B+ and B- terminals.
- Remove any dirt or corrosion from the power and signal connector areas.
 The controller should be wiped clean with a moist rag. Dry it before reconnecting the battery.
- Make sure the connections are tight. Refer to Section 2, page 7, for maximum tightening torque specifications for the battery and motor connections.

DIAGNOSTIC HISTORY

The handheld programmer can be used to access the controller's diagnostic history file. Connect the programmer, press the MORE INFO key, and then—while continuing to hold the MORE INFO key—press the DIAGNOSTICS key. The programmer will read out all the faults that the controller has experienced since the last time the diagnostic history file was cleared. The faults may be intermittent faults, faults caused by loose wires, or faults caused by operator errors. Faults such as contactor faults may be the result of loose wires; contactor wiring should be carefully checked. Faults such as HPD or overtemperature may be caused by operator habits or by overloading.

After a problem has been diagnosed and corrected, it is a good idea to clear the diagnostic history file. This allows the controller to accumulate a new file of faults. By checking the new diagnostic history file at a later date, you can readily determine whether the problem was indeed fixed.

To clear the diagnostic history file, go to the Special Program Menu by pressing and holding the MORE INFO key, and then pressing the PROGRAM key. Scroll through the menu until "Clear Diagnostic History" is the top line in the display, and then press MORE INFO again. The programmer will prompt you to acknowledge or cancel. See Section 7 of this manual for more detail on programmer operation.

How to install Electric Motor, Gearbox, and Final Drive

These instructions must be followed EXACTLY. USE LOC-TITE, Blue

- 1) Install the flangette bearings to the roller frame. The flangettes should be to the outside of the frame and the bearings should have the exocentric collars towards the outside of the frame also. Install the bolts so they will hold the bearings in place but the bearings will slide if needed.
- 2) Slide the drive shaft through the bearings, installing the sprocket and key.
- 3) Install the shaft keepers outside the flangettes at this time keeping the locking bolts loose and not touching anything.
- 4) Set the gearbox on the gearbox-mounting pad.
- 5) Install the four bolts and only tighten to a snug fit. You must be able to slide the box by hand and it must sit flat on the mounting pad.
- 6) Now slide the drive shaft so the end of the drive shaft and the output shaft of the gear box touch. Line up the keyways.
- 7) Install a full key and a split shaft collar over both shafts keeping the ends of both shafts touching and in the center of the shaft collar.
- 8) Tighten this split collar watching the bearings and flangettes; they should not be forced left or right but may move up or down within the slots. Move the gearbox if needed to keep the bearings and flangettes in a free state.
- 9) Next tighten the flangettes watching that the bearings don't move in any direction.
- 10) Now tighten the four gearbox mounting bolts.
- 11) At this time, turn the lock bolts on the shaft keeper so they touch the lock pad. Tighten the jam nuts so as to hold the shaft keeper and bearing in place.
- 12) Set the exocentric collars and tighten the setscrews. With a punch, turn the exocentric collar in a clockwise direction, and then tighten the setscrew.
- 13) Set the sprocket the same distance from the inside wall of the roller frame as the roller sprocket. Tighten the setscrews and shaft collars on both sides of the sprocket.
- 14) The Electric motor comes with a plastic bushing over the shaft. Check the key between the plastic bushing and the motor shaft. It is very important the key is as long as the slot.
- 15) Some motors have a spacer between the motor and gearbox; it must be installed if it was there when disassembled.
- 16) Install the chain between the drive shaft and the roller. This chain should be installed with as little slack as possible. Avoid the use of ½ links.
- 17) Install the idler-adjusting sprocket. Shim the idler sprocket so it fits in the center of the chain, as closely as possible.

WARRANTY POLICY

Please remember to complete and return your Warranty Card and Dealer Delivery Report. Warranty Claims will not be considered if the Warranty Card and Dealer Delivery Report have not been returned to Salsco.

Your Salsco Commercial or Turf Equipment product is a commercial type product and is normally manufactured and sold for commercial or industrial use. Salsco will, for the original purchaser, for (5) years from the date of purchase (90 days if used for rental purposes) repair or replace, free of charge, any part or parts found to be defective in material, workmanship or both. Any transportation or shipping charges will be borne by the purchaser. If, during the warranty period stated above, the product does not function properly due to defect, simply contact Salsco and follow the Warranty Procedures included in this manual.

This warranty **does not** include:

- Incidental or consequential damages and is exclusive of any implied warranties.
- Normal maintenance parts, including, but not limited to hoses, chains, belts, filters, lubricants, etc.
- Parts or components, which are covered under the original manufacturer warranty, including, but not limited to engines, pumps, and motors.

WARRANTY PROCEDURE

In order for Salsco to consider your warranty claims in a timely manner you must follow the simple procedures listed below:

MACHINE OR PART FAILURE

- a) Call our service department for helpful instruction on how to correct or repair the problem. Preventive maintenance will also be suggested.
- b) When ordering parts for Warranty issues, you MUST retain possession of the old parts in question until notified with respect to returning the parts to Salsco or other disposition.
- Warranty Claims MUST be filed within 30-days from completion of the work performed. Contact our office for an electronic warranty claim form.
- d) Fill in all information requested on warranty claim form, a copy of which is included in this manual, (date of purchase, company name, address, etc.). List all parts used. Make sure part numbers are correct. You can obtain these from your manual. (include good description of problem; i.e. "leaking from spool" rather than "leaking").
- e) It is our goal to consider and reach a disposition on each Warranty Claim within 30-days from the date that it is received. Therefore it is important that you respond promptly to any request for further information. Claims with no response to inquiries will be closed as "denied for lack of response" 90-days from the date of request.
- f) Email, Fax or Send Warranty Claim form to our Warranty Department. **Warranty on parts most often requires** return of the parts that were replaced. DO NOT DISCARD OLD PARTS UNTIL YOU HAVE RECEIVED A DETERMINATION AS TO WHETHER THESE PARTS MUST BE RETURNED.
- Our Warranty Department will contact and instruct you on how to return the Parts to Salsco on an RA #. Returns MUST be made within 30-Days from issuance of RA #. FREIGHT CHARGES ON RETURN OF PARTS IS THE RESPONSIBILITY OF THE CUSTOMER. Normal pre-delivery adjustments are not covered under warranty. Labor Warranties are based on reasonable time allowances as determined by Salsco, Inc. and paid at 75% of posted labor rate. TRAVEL TIME IS NOT REIMBURSED UNDER THE WARRANTY POLICY.
- h) Be sure to put the RA form inside the box that you are shipping back, also be sure to put on the outside of the box "Return of Goods" and the RA #.
- Ship returns via a traceable method such as UPS Ground Service. Be sure that the shipment is insured for the appropriate value. If uninsured parts are lost, we cannot issue a credit.

PLEASE NOTE: Warranty forms should be filled out completely.

PREVENTIVE MAINTENANCE IS YOUR BEST INSURANCE AGAINST EQUIPMENT FAILURE. BE SURE TO READ THIS MANUAL, ESPECIALLY THE MAINTENANCE, OPERATING AND CAUTION SECTIONS.

SALSCO, INC., 105 School House Rd. Cheshire, CT 06410 800-872-5726, 203-271-1682 203-271-2596 (Fax) sales@salsco.com, www.salsco.com

WARRANTY CLAIM FORM

SALSCO, INC. 105 School House Rd. Cheshire, CT 06410 Phone:(203) 271-1682,(800) 872-5726

Fax: (203) 271-2596 Email: s.clark@salsco.com Website: www.salsco.com

END OWNER			Date Subn	nitted:				Sec. 1	
Name:				Phone:			Work Order		
Email:				Fax:			Office Use	Only	
Address:							Date Rec'd		
							Cust ID:		
							Salsco WC		
							Salsco RA		
PURCHASED FROM							Date Appro	STATE OF THE STATE	
Name:				Phone:			Date Reject		
Email:				Fax:			Processed		
Address:								ort on File:	
								ard on File:	YES NO
							Part(s) Tota	d:	
Equipment/Warranty	y Informati	on (Must be	complete)				Labor Total	:	
Purchase Date:		Invoice #			Date Failed	d:	Total Appro	oved:	
Model #:	Serial #:				Repair Dat	e:	Approved/F	Rejected:	
Widdel #.	Odildi ir.						Name:		
Hrs Used:		Primary Us	se:				Reason for	Rejection:	
Warranty Claim/Work	k Order#:								
Was a Salsco Return Return of Parts?	Authorizati YES	on # issued t	for repairs o	or			Suggested	Preventative	Maint:
Probable Cause of Fa									
F100able Cause of F1	anuro.								
West Destanced/Con	nmante on l	Danair							
Work Performed/Cor	nments on i	черан.							
Chan Lakes Date:						Submitted By:			
Shop Labor Rate:	Denele					Printed Name:			
Total Labor Hours to						T Time a Teams.			
Parts Required for re		-				Qty.	Price Each	Total	Inv#
Salsco Part #: Descri	puon:	1			1	34.0	Troo merch		1
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Fill in all information requested on warranty claim form.

INCOMPLETE FORMS CANNOT BE PROCESSED & WILL BE RETURNED

List all parts used. Make sure part numbers are correct. Any parts that you believe to be defective or any parts that break should be retained for possible inspection until after the warranty has been paid or part has been replaced.

SERVICE RECORD

If kept properly, this schedule will help track problems in the future.

					Total Hours
Date	Qty.	Part #	Description of Work Done	Hours Used	to Date
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MODEL #	S/N	
*		DATE PURCHASED: